

Orange County Registrar of Voters

COMMUNITY ELECTION WORKING GROUP JANUARY 13, 2022 SANTA ANA, CALIFORNIA

Neal Kelley called the meeting to order at 9:35 a.m.

Present:

Theresa Bass, City Clerk, City of Anaheim Daisy Gomez, City Clerk, City of Santa Ana CEW Chair, Lucinda Williams, City Clerk, City of Fullerton Tammy Kim, Managing Director, Korean American Center/Korean Community Services Mike Chen, Chairman, South Coast Chinese Cultural Association to the Asian Community Tim Cheng, Co-President, Asian American Senior Citizens Service Center Eddie Marquez, Executive Board Member, OC Hispanic Chamber Marisol Ramirez, Community Engagement Lead, Regal Medical Group Yesenia Rodrigues, California Civic Engagement Program Manager, NALEO Education Fund Evelyn Farooquee, Program Director, Easterseals of Southern California Paul Spencer, Attorney, Disability Rights California Gabriel Taylor, Voting Rights Advocate Judith Barnes, Senior Community Representative Mary Jo Rowe, Vote Center Customer Service Representative Ajay Mohan, Executive Director, Democratic Party of Orange County Randall Avila, Executive Director, Republican Party of Orange County David Landry, Chairperson, Peace and Freedom Central Committee Alexander Williams, Youth Representative Lyle Brakob, Veterans Affairs Representative Briana M. Calleros, Community Leader Justin Berardino, Operations Manager, Registrar of Voters Jackie Wu, Community Outreach Manager, Registrar of Voters Imelda Carrillo, Election Services Manager, Registrar of Voters CEW Secretary, Marcia Nielsen, Candidate and Voter Services Manager, **Registrar of Voters** Neal Kelley, Registrar of Voters

WELCOME AND APPROVAL OF JULY 29, 2021, CEW MEETING MINUTES; ELECTION OF NEW VICE CHAIR; WELCOME NEW MEMBERS; OTHER HOUSEKEEPING

Neal Kelley thanked the group for attending this virtual meeting. He then asked the Registrar of Voters' staff to self-introduce. The meeting was turned over to Chair Lucinda Williams, followed by a roll call.

Chair Lucinda Williams asked for a review of the meeting minutes. Judith Barnes made a MOTION to approve the minutes, which was seconded by Tammy Kim. The minutes were APPROVED UNANIMOUSLY, with Ajay Mohan abstaining.

Chair Lucinda Williams recognized new member Yesenia Rodrigues who will be supporting the Latino community. Chair Lucinda Williams stated that the following CEW members have agreed to extend their terms to December 31, 2023: Chair Lucinda Williams, Theresa Bass, Tammy Kim, Mike Chen, Mirasol Ramirez, Gabe Taylor, Judith Barnes, Jan Urban, and Briana Calleros. She opened nominations for CEW Vice-Chair. Tammy Kim nominated Mike Chen; Mike Chen accepted the nomination. The nomination period was closed by acclamation.

UPDATE ON NATIONAL RECRUITMENT AND TRANSITION FOR NEW REGISTRAR OF VOTERS

Neal Kelley thanked the current and past CEW members for their feedback, adding that many of these suggestions have been implemented by our office.

Neal Kelley described the recruitment of his successor. He announced that he will partner with the new Registrar for a month. Neal Kelley's last day will be March 10, 2022.

OVERVIEW OF REDISTRICTING PROCESS; STATUS UPDATE ON DATA CONVERSION; IMPACTS ON STATEWIDE DIRECT PRIMARY ELECTION

Stephen Barteau discussed the redistricting progress, stating that the Board of Supervisors' lines are complete. He said that we will be working on completing the State and Federal maps using the latest GIS tools to accommodate the tight timeframes. Stephen Barteau added that the lines will be in place for February 14, 2022, for the first day of the nomination period. He added that 80% of the voters in Congressional Districts have been impacted.

Matt Eimers demonstrated the look-up tool for candidates and the public to see their new districts, noting that we are working to ensure that the redistricting process is seamless. He added that 93% of the voters will have new state Assembly district numbers. Matt Eimers said that we are in the process of creating the precincts for these districts and currently have increased the number of precincts to 2,100. Matt Eimers affirmed that our office will have the school district lines in place in July for the General Election.

Neal Kelley added that the deadline is February 28 for schools to complete the redistricting process. Our office takes the data and creates the boundaries with our system. We are not involved in the notices and public meetings. Neal Kelley added that the Board of Education has a different schedule than the school districts. Neal Kelley thanked GIS team for getting this done so quickly.

STATEWIDE DIRECT PRIMARY ELECTION CANDIDATE FILING; OVERVIEW OF PRIMARY ELECTION PLANNING; KEY MILESTONES

Marcia Nielsen discussed the important dates for candidate filing and the contests that will be on the ballot for the June 7, 2022, Statewide Direct Primary Election. She stated that candidates can utilize our robust online candidate filing system, but that they need to file original documents in our office or have an authorized representative file the paperwork on behalf of the candidate. She indicated that there will be two United States Senate seats: one for the full term and one for the partial/unexpired term that will expire on January 3, 2023.

David Goulding next discussed Election Logistics, including supply chain issues such as paper for ballots, Voter Information Guides, and stickers. In preparation, we are placing orders early. We are keeping an inventory of COVID supplies and will continue to follow some COVID-19 protocols such as wiping down machines. He then reviewed the maintenance and cleaning of the ballot drop boxes.

David Goulding stated that we have updated the graphics and wrapping on ballot drop boxes to include the transition to ocvote.gov. He briefly described BoxLock, the pilot program for real time tracking, stating that this added scanning device won't be available at all 120 ballot boxes. The locations will be provided in the Voter Information Guide. Neal Kelley said that he hopes there will be 12 ballot drop boxes with the new technology. Tim Cheng asked if this project could be expanded to include Vote Center and drive-through locations. Neal Kelley stated that we will investigate expanding the program after June.

Imelda Carrillo discussed Vote Centers. She stated that there will be a total of 180 total Vote Centers. She added that there will be 44 Vote Centers open for 11 days, and 136 4-day Vote Centers, which is higher than the required number. Imelda Carrillo added that currently we have 130 Vote Centers approved: 40 11-day and 92 4-day. We are preparing agreements to meet the March 22, 2022, deadline. She mentioned that there are 116 ballot drop boxes installed with an additional five to be added in Anaheim, Dana Point, Huntington Beach, San Juan Capistrano, and Westminster.

Imelda Carrillo stated that we held two virtual Customer Service Representative (CSR) debriefs in December, surveying different aspects of operations, training, and facilities. We will review the data and determine which suggestions can be implemented for this election. Imelda Carrillo said that the debriefs were well-received and that we appreciated the feedback.

STATEWIDE DIRECT PRIMARY ELECTION STAFFING; UPDATE FROM CEW VOTING ACCESSIBILITY COMMITTEE (VAAC) AND CEW VOTING LANGUAGE COMMITTEE (LAAC); OTHER BUSINESS

Neal Kelley started the discussion on the June 2022 Vote Center Employee Recruitment, stating that there will be an increase in pay for several positions.

Kim Hostler provided data for the number of CSRs, CSR Leads, and Supervisors. She stated that we are projecting 1,092 CSRs, 182 CSR Leads, and 40 Supervisors, based upon 182 Vote Centers. Neal Kelley restructured Vote Center staffing to have a CSR Lead for every Vote Center, working closely with supervisors in the field. Kim Hostler said that in addition to the new pay scales, Neal Kelley has authorized incentives for returning

employees to receive a higher pay rate. We are hoping that this will increase the interest in recruitment and recognize the hard work of experienced staff. She added that the CSR recruitment will be posted shortly.

Neal Kelley wants to make operations as smooth as possible for the new Registrar. He discussed entering into an agreement to take over two floors in the old District Attorney Building. The Recruitment, Training, and Administrative Teams will move into these floors. He stated that we will also take over the offices in Building A in August 2022.

Neal Kelley stated that we have supported Japanese, Tagalog, Hindi, Gujarati and Farci, but that the Secretary of State dropped all these languages except Japanese from being required by the State. Neal Kelley asked the group if we should continue to support these languages. Neal Kelley would like to continue to support Tagalog as he recognizes this as a growing community. Members of the group stated that we should continue to support as many languages as possible. Neal Kelley said that he would like the CEW members to pursue this and will continue to look at the data.

Enedina Chhim next discussed the approval of the 2021-2025 Election Administration Plan. She announced that the 2020 Voting Rights Act Compliance report has also been published. She added that both reports are available in the Election Library on our website. She provided details on our language support and how we align this with the regulations. Enedina Chhim discussed the return of in-person events in 2022, which have been virtual through the Spring or beyond. She will provide detailed planning and a Community Engagement Event Calendar which will include community partnering with other organizations. She asked members of the Language Accessibility Advisory Committee (LAAC) to reach out to her team to provide those services and partnerships.

Imelda Carrillo provided updates on the Voting Accessibility Committee (VAAC), emphasizing how the numbers of RAVBM ballots have increased since it is available to all voters. She added that we will continue to work with Dayle McIntosh and Disability Rights California to improve accessible voting options for disabled voters. Imelda Carrillo will continue to engage and inform of opportunities and ways to exercise right to vote. Gabe Taylor thanked Imelda Carrillo and Neal Kelley for their help.

Neal Kelley expressed his gratitude to the CEW group for all the feedback and effort they have given in helping the Registrar of Voters improve our service to the voters.

Chair Lucinda Williams and the group thanked Neal Kelley for all his hard work and dedication. They stated they are confident that elections will continue to run smoothly under the new Registrar.

The meeting was concluded at 11:09 a.m.

Respectfully submitted,

Marcia Nielsen, Secretary