



**ORANGE COUNTY  
REGISTRAR OF VOTERS**

# **Election Administration Plan 2026-2029**



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## Mission Statement

"To provide election services for the citizens of Orange County to ensure equal access to the election process, protect the integrity of votes, and maintain a transparent, accurate and fair process."

## Vision Statement

"To ensure excellence in the administration of elections to inspire confidence and trust in the democratic process."

## 2026-2029 Election Administration Plan Commitments

Mandated Element	2026-2029 EAP Commitment
Description of Community Presence	Community presence to educate voters by attending community events, targeted outreach, and working with our community partners, including the Community Election Working Group (CEW), the Voter Accessibility Advisory Committee (VAAC), and the Language Accessibility Advisory Committee (LAAC).
Accessibility Information on Accessible Website	<p>Website provides information in an accessible format about services available to voters with disabilities.</p> <p>Additionally, the County Voter Information Guide provides information on how voters with disabilities can request assistance from the Registrar of Voters, as well as Disability Rights California's Voting Hotline phone number.</p>
Outreach to Language Minority Communities	<ul style="list-style-type: none"> <li>• Dedicated bilingual staff maintain an extensive community event calendar</li> <li>• Maintain partnerships with community-based groups/organizations</li> <li>• Consult regularly with the CEW and the LAAC</li> <li>• Provide a communications tool kit to community partners to share information</li> <li>• Publish information using a blend of social media, direct mail, email, print, broadcast, video, online, and radio</li> <li>• Issue press releases and provide interviews and briefings to media</li> </ul>
Method to Identify Language Minority Voters	Voters who request language assistance through voter registration forms and input from community partners.



Mandated Element	2026-2029 EAP Commitment
Workshop for Each Covered Language Minority	Hosted community workshops during EAP update for each of Orange County’s federally and state-required languages.
Workshop for Voters with Disabilities	Hosted community workshops during EAP update to request feedback about voting accessibility, including one virtual workshop conducted with an ASL interpreter.
Budget and Spending Plan for Outreach	Invest funds in staff resources, outreach materials, public service announcements, website, and social media accounts to educate voters about how to register to vote and how to exercise their right to vote.
PSA for Each Election (Covered Languages & Accessible)	Written format for print and audio media outlets for all elections, open-captioned videos for TV and social media may also be created.
Two Direct Contacts for Each Election with All Voters	Meet statutory requirement. Evaluate the cost-effectiveness of reducing direct contact to voters from two to one as allowed under the provision.
How a Voter with a Disability Can Request, Receive & Mark a Ballot Independently	A voter can request an accessible ballot via the website, through email, over the phone, in written form by mail or personal delivery by an authorized person, or in person at the office or a Vote Center.
How Significant Disparities in Access and Participation Will Be Addressed	Consult regularly with community advisory committees to seek input on how to improve accessibility and participation from various communities, and partner to host mobile “pop-up” voting sites.
How Will Vote Center Voting Be Secure	Implement physical, procedural, and cybersecurity controls while incorporating extensive training for employees. There are plans to respond if an incident occurs.

Mandated Element	2026-2029 EAP Commitment
Security Plan to Prevent Disruption of the Vote Center Process	Federal, state, and local law enforcement partnerships; Orange County Sheriff's officer at the Registrar of Voters' office Command Center, field Supervisors, and rapid deployment teams to quickly respond to any issues.
Election Cost Comparison	Post cost comparison reports for all elections conducted since 2018.
Number of Vote Centers	<p>Meet or exceed statutory requirements for regular elections:</p> <ul style="list-style-type: none"> <li>E-10 to E-4 is at least one Vote Center per 50,000 registered voters on E-88</li> <li>E-3 to E-0 is at least one Vote Center per 10,000 registered voters on E-88</li> </ul> <p>Meet or exceed statutory requirements for special elections:</p> <ul style="list-style-type: none"> <li>E-10 to E-1 is at least one Vote Center per 60,000 registered voters on E-88</li> <li>E-0 is at least one Vote Center per 30,000 registered voters on E-88</li> </ul>
Number of Ballot Dropoff Locations	Meet the statutory requirement of at least one ballot dropoff location per 15,000 voters on E-88.
Location of Each Vote Center	Provided locations used in the 2024 Presidential General Election.
Location of Each Ballot Dropoff Location	Provided locations used in the 2024 Presidential General Election.
Voting Location Criteria	In addition to mandated criteria, consider city, location, room size, parking, and accessibility using a Vote Center and Ballot Drop Box heat map.
Map of Each Vote Center and Ballot Drop Off Location	Provided link to heat map with layers for each required criterion.

Mandated Element	2026-2029 EAP Commitment
Hours of Operation of Vote Centers	<ul style="list-style-type: none"> <li>• E-10 to E-1: 10 a.m. to 6 p.m.</li> <li>• Election Day: 7 a.m. to 8 p.m.</li> </ul>
Hours of Operation of Ballot Drop Off Locations	24 hours / 7 days per week from E-28 to Election Day for all permanently installed drop boxes (staffed ballot drop boxes open regular business hours).
Number of Election Board Members	Average of 7 Customer Service Representatives, which includes 1 CSR Lead in each Vote Center. This may vary per Vote Center, type of election, historical turnout, and individual needs of Vote Centers.
Bilingual Board Members and Languages Spoken	<p>Make every effort to recruit and assign bilingual CSRs for each Vote Center located in a precinct or adjacent to a precinct that meets the federal Voting Rights Act and California Elections Code section 14201 covered language requirements.</p> <p>Provide translated written materials, telephone call assistance, and video conferencing assistance.</p>
Services Provided to Voters with Disabilities	<p>Support voters with disabilities by:</p> <ul style="list-style-type: none"> <li>• Ensuring all selected Vote Centers meet accessibility requirements</li> <li>• Using a voting system with current accessibility-supported technology</li> <li>• Extending the ability to cast a ballot independently from home or curbside at a Vote Center from their vehicle</li> <li>• Providing virtual ASL interpretation at every Vote Center</li> </ul>

Mandated Element	2026-2029 EAP Commitment
Design, Layout, and Placement of Equipment Inside Each Vote Center	Provided a sample of a scaled layout sent to Vote Centers that consider the varying shapes, room sizes, and options to place equipment to allow voters to mark ballots independently and privately with a sample provided.
A Toll-Free Voter Assistance Hotline Operational By E-29 Until 5 p.m. on E+1	Provide and advertise a toll-free voter assistance hotline that is accessible and can serve voters in all federal and state covered languages for more days than required.

## Voter Education and Outreach Plan

### ELECTIONS CODE §4005(a)(10)(I)(i)

*Note: Sections cited in this document refer to the California Elections Code, unless otherwise specified.*

The Voter's Choice Act (VCA) contains extensive requirements for voter education and outreach, including the use of media, direct contact with voters, and having a community presence to educate voters regarding the provisions of the VCA. It also requires the Orange County Registrar of Voters office (OCROV) to prepare a detailed [Voter Education and Outreach Plan \(VEOP\)](#) that the California Secretary of State's office must approve.

OCROV's [VEOP](#) is provided as a separate document, and the plans are also summarized to meet the requirements of the VCA in this section of the Election Administration Plan (EAP). The [VEOP](#) may be updated as OCROV continues to receive input from the community; however, the commitments to the required elements of the plan are outlined below.

### Media Usage

Use of the media that serve language minority communities, informing them of the upcoming election, and the use of a toll-free hotline

#### §4005(a)(10)(I)(i)(I)

OCROV's plan includes using language media outlets, social media, and other communication methods to inform the public of events, provide election information, and continue to build trust with the community. Many of these events include those that serve language minority communities, and the communication is typically translated. The plan includes methods to measure the success of our campaigns and track the engagement of our users.

This is covered in Goals 1 and 5 of the [VEOP](#).

Use of the media, informing voters of the availability and process for requesting an accessible Vote-By-Mail ballot

#### §4005(a)(10)(I)(i)(II), §3016.7, §303.3

OCROV's plan includes using media outlets, social media, and other communication methods, including the Voter Information Guide, to inform voters on the availability of the RAVBM ballot. Additionally, OCROV's website includes information on how to request, complete, and return the RAVBM ballot.

This is covered in Goal 5 of the [VEOP](#).

## Community Engagement

### Community presence to educate voters about the provisions of the VCA

[§4005\(a\)\(10\)\(I\)\(i\)\(III\)](#)

OCROV's plan of having a community presence to educate voters includes attending community events, targeting specific groups for outreach, and working with community groups to help identify outreach opportunities. The plan also provides specific metrics to measure the success of the plan.

This is covered in detail in Goal 1 of the [VEOP](#).

## Accessible Website Information

### Information regarding accessibility on the OCROV's website

[§4005\(a\)\(2\)\(B\)](#), [§4005\(a\)\(4\)\(D\)](#), [§4005\(a\)\(8\)\(B\)\(ii\)](#)

OCROV provides information regarding accessibility, including Vote Center and ballot drop box accessibility, RAVBM voting, curbside voting, and available assistance at [ocvote.gov/accessibility](https://ocvote.gov/accessibility). Additionally, the list of Vote Centers and ballot drop boxes is posted on our website in an accessible format.

OCROV periodically checks our website to identify and address accessibility concerns, implementing updates as necessary. OCROV also welcomes input from our Voting Accessibility Advisory Committee (VAAC) and incorporates their recommendations whenever feasible.

The information for requesting or using an accessible Vote-By-Mail ballot is also included in the Voter Information Guide that is mailed to all voters.

This is covered in detail in Goal 5 of the [VEOP](#).

## Identification of Language Minority Voters

### Methodology used to identify language minority voters

[§4005\(a\)\(9\)\(A\)](#), [§12303\(b\)](#)

OCROV targets outreach to language minority voters by developing specific plans for languages required under subdivision (a) of Section 14201 of the

California Elections Code and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.)<sup>1</sup>.

OCROV uses its Election Management System (EMS) to review voter language preferences, including requests for translated election materials, to plan targeted outreach and education. Additionally, OCROV also regularly consults with its Language Accessibility Advisory Committee (LAAC), which provides input on how to target language minority voters.

This is covered in detail in Goal 1 of the [VEOP](#).

## Education and Public Communication of Provisions

### Communication to the public, including:

Language minority communities as defined under Section 14201 and the federal Voting Rights Act

#### [§4005\(a\)\(10\)\(I\)\(i\)\(VI\)\(ia\)](#)

In preparation for this plan update, OCROV conducted individual workshops for each language required by Section 14201 of the California Elections Code and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.)<sup>1</sup>. A list of workshops held during the development of this EAP can be found in Appendix A.

Additionally, OCROV has regularly scheduled meetings with the LAAC, for which more information can be found on our website at [ocvote.gov/cew](http://ocvote.gov/cew). OCROV also asks community groups, as trusted messengers, to share information with their constituents.

This is covered in detail in Goal 3 of the [VEOP](#).

### The disability community

#### [§4005\(a\)\(10\)\(I\)\(i\)\(VI\)\(ib\)](#)

In preparation for this plan update, OCROV conducted an individual, fully accessible, online workshop, which included an ASL interpretation. Additionally, every workshop conducted included a component on voting accessibility. A list of workshops held during the development of this EAP can be found in Appendix A.

OCROV has regularly scheduled meetings with the VAAC, for which more information can be found on our website at [ocvote.gov/cew](http://ocvote.gov/cew). OCROV also asks

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<sup>1</sup> Languages required by section 14201 of the California Elections Code are Farsi (Persian), Gujarati, Hindi, Japanese, and Tagalog. Languages required by Section 203 of the federal Voting Rights Act of 1965 are Chinese, Korean, Spanish, and Vietnamese. These are the language requirements as of the adoption of this plan, and if the requirements change, our outreach plans will change accordingly.

community groups, as trusted messengers, to share information with their constituents.

This is covered in detail in Goal 3 of the [VEOP](#).

## Resource Allocation

A detailed budget on how the county will spend the necessary resources on voter education and outreach

### [§4005\(a\)\(10\)\(I\)\(i\)\(VII\)](#)

OCROV will continue to invest funds in staff resources, outreach materials, public service announcements, its website, and social media accounts to educate voters about how to register to vote and how to exercise their right to vote in the VCA election model. Additionally, OCROV will invest in other outreach strategies, including the use of trusted community partners, covered in detail in the [VEOP](#).

The [VEOP](#) contains a detailed chart demonstrating what OCROV has spent on voter education and outreach during statewide elections conducted pursuant to the VCA.

## Public Service Announcements (PSAs)

At least one PSA, serving voters in all languages

### [§4005\(a\)\(10\)\(I\)\(i\)\(VIII\)](#), [§4005\(a\)\(10\)\(I\)\(i\)\(IX\)](#)

OCROV will fulfill these requirements by providing PSAs before each election in English, and for each language required by Section 14201 of the California Elections Code and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.)<sup>1</sup>. The PSAs are provided in written format for print and audio media outlets. OCROV may also sometimes produce open-captioned, video-format PSAs for use on television outlets and social media.

The PSAs will contain information about the election, the various ways voters can cast their ballots, and OCROV's toll-free voter assistance hotline number.

This is covered in detail in Goal 5 of the [VEOP](#).

## Direct Contacts with Voters

At least two direct contacts with voters

### [§4005\(a\)\(10\)\(I\)\(i\)\(X\)](#)

OCROV has fulfilled the requirement of at least two direct contacts with voters by sending postcards to voters without an email as part of their voter registration,



and by emailing the remaining voters. Please see Appendix B for a sample of postcards OCROV has sent.

Under this provision, elections officials may reduce the number of direct contacts to one after conducting six statewide elections under the VCA, but only for voters who have been registered for six elections in Orange County. Since OCROV has conducted more than six statewide elections under the VCA, OCROV has the option to send one direct contact to these voters. OCROV will evaluate the cost-effectiveness of reducing the contacts to one for these voters. If OCROV determines to make one contact for these particular voters for any given election, OCROV will allocate half the funds saved towards outreach efforts targeting historically underrepresented voters.

If the direct contact is by mail, this provision permits the OCROV to send one mail piece per mailing address, surname, and language. OCROV will comply with this minimum requirement, but may choose to send an individual mail piece to each voter for a given election.

This is covered in detail in Goal 5 of the [VEOP](#).

## Vote-By-Mail Accessibility

ELECTIONS CODE §4005(a)(10)(I)(ii)

VCA requires Vote-By-Mail accessibility, including the ability to mark a Vote-By-Mail ballot privately and independently.

### Process for voters with disabilities to request and receive a blank or replacement accessible Vote-By-Mail ballot

§3016.7, §14282(d)

Curbside voting is available to voters with disabilities at all Vote Centers, allowing them access to receive a replacement Vote-By-Mail ballot or use a ballot-making device. Services available at the curbside are also available inside the Vote Center. Curbside voting allows voters to:

- Receive a replacement Vote-By-Mail ballot to take home.
- Receive a replacement ballot to fill out from their vehicle and return it immediately.
- Use an accessible ballot marking device from their vehicle, if needed.

All voters have the option to vote from home using a RAVBM ballot. This online tool allows voters to:

- View their ballot in an accessible format.
- Mark their ballot securely online.
- Print the completed ballot to return by mail.

The RAVBM must be returned in a ballot envelope and signed, and it is processed centrally in the same manner as other Vote-By-Mail ballots.

A voter may also have a representative obtain a replacement ballot for them if the voter completes a form authorizing the representative to do so.

Detailed accessibility information, including in-person voting and voting from home using an RAVBM, can be found at [ocvote.gov/accessibility](https://ocvote.gov/accessibility) .

## Addressing Disparities

### ELECTIONS CODE §4005(a)(10)(I)(iii)

VCA requires the Secretary of State to submit a report to the Legislature within six months of each election that describes voter participation by categories of voters.

### Plan for addressing voter accessibility and participation disparities identified in required reports

#### §4005(g)(1)(A)

OCROV regularly consults with our various community advisory committees, from whom we seek input on how to improve accessibility and participation from the various communities in Orange County. OCROV has the following community advisory committees:

- Community Election Working (CEW) Group – This committee meets two to four times a year and includes 20 to 30 representatives from various groups in the communities. In addition to advising OCROV on general election administration topics, the CEW serves the role of the required Voter Education and Outreach Advisory Committee.
- Voting Accessibility Advisory Committee (VAAC) – This committee meets two to four times a year and advises OCROV on accessibility issues and how to better consider the needs of voters with disabilities.
- Language Accessibility Advisory Committee (LAAC) – This committee meets two to four times a year and advises OCROV on language access issues.

The groups, consisting of the CEW, VAAC, and LAAC, represent the categories for which the Secretary of State prepares its post-election reports for the legislature. The full list of groups, including the group membership, is listed at [ocvote.gov/cew](http://ocvote.gov/cew).

OCROV has also been partnering with community groups, such as senior communities and disability advocates, to establish “pop-up” voting sites. These mobile “pop-up” voting sites bring voting directly to the community, providing easier access to voting. This may change and evolve in the future as OCROV measures the success of the program and receives continual input from the advisory committees.

Additionally, our VEOP addresses reaching out to all members of the community, including historically underserved members of the community.

This is covered in detail in the [VEOP](#).

## Vote Center Security

ELECTIONS CODE §4005(a)(10)(I)(iv)

OCROV employs several methods to ensure voting at Vote Centers is safe and secure.

### Methods and standards to ensure security

#### Voting system security

Certification by the Secretary of State

§19200, §19207

Any voting system used in California must undergo a rigorous certification process with the California Secretary of State's office. This process includes, among other measures, a source code review and penetration testing conducted by a voting systems test lab. Once the system is certified, the system and software are placed into an escrow facility. The counties receive the software for the voting system directly from the Secretary of State's office. Additionally, the software for any portion of the system that scans or tabulates ballots is reloaded before every election. For the central scan and ballot tabulation systems, this includes reimaging the computers, which involves erasing everything on them and reinstalling the software from the State's trusted build.

More information on the voting system certification process can be found on the Secretary of State's website at <https://www.sos.ca.gov/elections/ovsta>.

#### Procedural security

§15000

The procedures of how the voting system is utilized and deployed provide a layer of security to voting in the Vote Center. A few examples of the many procedural security measures include:

- Air Gap – The voting system components that include the building of the ballot, printing of on-demand ballots, ballot scanning, and tabulation are physically isolated from the internet or any outside network. The requirement for the voting system to be air-gapped is part of the certification requirements, which can be found on the Secretary of State's website at <https://www.sos.ca.gov/elections/ovsta>.
- Testing – A logic and accuracy test is performed on every piece of equipment that is used for scanning and counting ballots before each election. This test includes marking test ballots for every contest in the election, scanning the test ballots, and ensuring that the test ballots are tabulated as expected.

- Chain of Custody – After the equipment is tested and before it is deployed to a Vote Center, tamper-evident, serialized security seals are placed on the equipment, which would show evidence of it being opened or utilized. Chain of custody documents accompany the equipment, and the security seals are verified by election workers daily through the voting period. Specific use procedures can be found on the Secretary of State’s website at <https://www.sos.ca.gov/elections/ovsta/voting-technology-vendors/hart-intercivic>.

### Physical security

OCROV works with local law enforcement, including the OC Sheriff’s Department and the OC District Attorney, to ensure a quick response to any physical security issues at a Vote Center. OCROV also has supervisors in the field who can quickly respond to an incident at a Vote Center, and rapid deployment teams in vehicles strategically placed throughout the county with supplies and voting equipment.

### Electronic poll books

#### Certification by the Secretary of State [§2550\(b\)](#)

Electronic poll books must be tested and certified by the Secretary of State’s office prior to use in a Vote Center. The certification process ensures the equipment functions correctly and the proper security controls are in place.

Examples of the requirements include:

- All voter registration data must be encrypted both at rest and in transit.
- Must not include sensitive identifiers like the California driver’s license number or all or part of the Social Security Number.
- The electronic poll book shall not be connected to a voting system at any time.

### Procedural security

OCROV also utilizes additional procedural security that is not required by regulation or legislation. One example is the use of chain of custody documents and security seals when delivering the electronic poll books to the Vote Center. OCROV also utilizes a central management system that provides the ability to remotely “wipe” or delete all the data from a device if needed.

## Election Costs

### ELECTIONS CODE §4005(a)(10)(I)(v)

VCA requires elections officials to provide cost comparisons between the elections conducted under the VCA model and the last elections conducted under the polling place precinct model.

### Estimated short and long-term costs and savings compared to past similar elections

OCROV has posted cost comparison reports for all elections conducted under VCA, and the most recent election before the adoption of VCA, on our website at: <https://ocvote.gov/voting/cost-comparisons-for-all-elections>. OCROV will continue to update this page with cost analyses and updated information as it becomes available.

Ongoing election operating costs have increased since the County of Orange's adoption of the VCA, which includes labor and materials. However, this is not entirely due to the VCA election model, as the California Legislature amends election statutes each year, which often adds operational requirements. The adoption of the VCA election model reduced OCROV's capital investment in election equipment in 2019 as compared to the larger amount of equipment that would have been required if the polling place model had continued.

## Vote Center and Dropoff Location Details

### ELECTIONS CODE §4005(a)(10)(I)(vi)

VCA provides specific requirements for the number of Vote Centers and ballot dropoff locations, as well as criteria to consider when determining their locations. It also requires that the EAP address the operation of voting locations, including availability, access, security, and continuity of operations.

## Number and Location Data

### Total number of Vote Centers

Regular Elections

[§4005\(a\)\(4\)](#), [§4005\(a\)\(3\)](#)

Special Elections

[§4005\(b\)\(3\)](#), [§4005\(b\)\(2\)](#)

OCROV will meet the requirement of one Vote Center for every 50,000 voters for the number of 11-day Vote Centers, and the requirement of one Vote Center for every 10,000 voters for the number of 4-day Vote Centers during regular elections. OCROV will meet the requirement of one Vote Center for every 60,000 voters for the first 10 days of voting, and one Vote Center for every 30,000 voters on Election Day during special elections<sup>2</sup>.

OCROV may use more voting locations than required to provide additional access or coverage.

Below is a listing of the number of Vote Centers utilized in previous elections.

<b>Election</b>	<b>Voters*</b>	<b>11-Day Vote Centers</b>	<b>4-Day Vote Centers</b>	<b>Total Vote Centers</b>
2020 Primary	1,631,966	38	151	189
2020 General**	1,770,537	**	**	168
2022 Primary	1,808,773	43	138	181
2022 General	1,808,588	37	144	181
2024 Primary	1,826,738	37	146	183
2024 General	1,830,950	38	146	184

\* Number of active registered voters 88 days before election day.

\*\*5-Day Vote Centers only per state order.

<sup>2</sup> Requirements are based on voter registration totals 88 days before an election.

OCROV may also accommodate additional voting locations if requested by a city for a special stand-alone election, at an additional cost to the requesting city.

If the VCA statute is amended by California to change the required number of Vote Centers and/or the required days vote centers are operated, OCROV will adjust as needed to comply with the minimum requirements.

## Total number of ballot dropoff locations

### §4005(a)(1)(a)

OCROV will fulfill the requirements of one ballot dropoff location for every 15,000 voters with secure, permanently installed ballot drop boxes that are accessible 24 hours a day during the voting period. The security features of the ballot drop boxes are listed in Appendix F. OCROV will add permanently installed ballot drop boxes to meet the requirement if voter registration increases. If, for a specific election, OCROV is unable to meet the required number of ballot dropoff locations utilizing only these permanently installed drop boxes, OCROV will supplement them with staffed ballot dropoff locations. The hours for these staffed ballot dropoff locations will be based on the locations' regular business hours.

OCROV, as of the adoption of this plan, has 123 permanently installed ballot drop boxes located throughout the county, most of which have been in use since 2020. Below is a listing of the number of ballot drop boxes utilized in previous elections.

<b>Election</b>	<b>Voters*</b>	<b>Total Drop Boxes</b>
2020 Primary	1,631,966	110
2020 General	1,770,537	116
2022 Primary	1,808,773	120
2022 General	1,808,588	121
2024 Primary	1,826,738	122
2024 General	1,830,950	123

\* Number of active registered voters 88 days before election day.

If the VCA statute is amended by California to change the required number of ballot dropoff locations, OCROV will adjust as needed to comply with the minimum requirements.



## Locations and maps of each Vote Center

### [§4005\(a\)\(10\)\(B\)](#)

OCROV considers several factors when determining Vote Center locations that include the established, required selection criteria listed in Elections Code §4005(a)(10)(B). Also, when selecting locations, additional consideration is given to the suitability of the location to accommodate voting, including availability of parking, room size, and accessibility. Details of the suitability requirements are in Appendix C.

OCROV has also provided a list of locations and a map of the Vote Center locations used in the 2024 Presidential General Election as an example in Appendix D. Although OCROV attempts to maintain consistent use of selected Vote Centers between elections, OCROV must make changes based on availability, changes in voter registration, and other factors.

[OCROV has an interactive map available on its website](#), displaying historical Vote Centers, current ballot drop boxes, and a “heat map” showing how areas throughout the county meet the required criteria and suitability for Vote Centers and ballot drop boxes.

## Location and maps of each ballot dropoff site and its placement (inside or outside)

### [§4005\(a\)\(10\)\(B\)](#), [§4005\(a\)\(1\)\(B\)](#)

OCROV has provided the current list of locations and a map of ballot drop boxes in Appendix E. The same factors used for Vote Center locations are considered when placing the ballot drop boxes, including proximity to public transportation and population centers (§4005(a)(10)(B)).

[OCROV has an interactive map available on its website](#), displaying historical Vote Centers, current ballot drop boxes, and a “heat map” showing how areas throughout the county meet the required criteria and suitability for Vote Centers and ballot drop boxes.

Specific details regarding the drop boxes, including accessibility and security measures, are provided in Appendix F.

## Hours of Operation

### Vote Center Hours

### [§4005\(a\)\(3\)\(A\)](#), [§4005\(a\)\(4\)\(A\)](#)

Vote Centers are required to be open a minimum of eight hours a day each day before Election Day, and from 7 a.m. to 8 p.m. on Election Day. Based on an analysis of voting behavior in past elections, as detailed in Appendix G, and public input received during the development of this plan, as detailed in Appendix H, OCROV has determined the hours of Vote Centers to be:

- First 10 days of voting: 10 a.m. to 6 p.m.
- Election Day: 7 a.m. to 8 p.m.

Furthermore, consideration was given to planned messaging of new hours and establishing consistency for voters. Vote Center hours are subject to change based on future Vote Center usage during voting periods. The hours of Vote Center operations will be published in the Voter Information Guide and posted on OCROV's website at least 30 days before any election.

## Hours of operation of ballot dropoff locations

### [§4005\(a\)\(1\)\(B\)](#)

Orange County's 123 permanently installed ballot drop boxes that are located throughout the county are available 24 hours a day, seven days a week, beginning 28 days before the election, thus far exceeding the requirement of being open during regular business hours, except for one, which is required to be available 12 hours a day. OCROV also exceeds the State regulations for ballot collection frequency and chain of custody, which is described in Appendix F.

Although OCROV plans to use ballot drop boxes to fulfill the minimum requirement for each election, if OCROV is unable to meet the required number of ballot dropoff locations utilizing these drop boxes, OCROV may utilize staffed ballot dropoff locations to meet the requirement. Hours of operation for the ballot drop boxes and staffed ballot dropoff locations (if needed) will be published in the Voter Information Guide and posted on OCROV's website at least 30 days before any election.

## Security and Contingency Plans

### Preventing disruptions at Vote Centers and ensuring election continuity if disruptions occur

#### [§4005\(a\)\(10\)\(I\)\(vi\)\(VIII\)](#)

OCROV uses several measures to prevent disruptions at Vote Centers and to ensure continuity. Below are some examples of OCROV's comprehensive plan to prevent and respond to disruptions:

- OCROV maintains a business continuity and an incident response plan to prepare for disruptions to service.
- OCROV has a Command Center, with an embedded officer from the Orange County Sheriff's Department to respond quickly to issues reported from the field and coordinate the response with local law enforcement.
- In addition to Vote Center workers, OCROV has supervisors in the field who can quickly respond to an incident at a Vote Center.
- OCROV has rapid deployment teams in vehicles strategically placed throughout the county with supplies and voting equipment.
- OCROV has a Mobile Voting Unit ready for deployment if needed.

## Election Staffing

### Number of election board members

#### [§4005\(a\)\(10\)\(I\)\(vi\)\(IX\)](#)

To support the in-person voting process, OCROV projects it needs an average of seven election workers, or Customer Service Representatives (CSRs), per Vote Center. The general framework of staffing includes four CSRs to support voter check-in, one to act as a lead, and two to help with ballot scanning and line management. The staff is also required to support each other during lunches and breaks. The composition of the boards may vary for each Vote Center and election, as OCROV considers the type of election, historical turnout, and individual needs of the Vote Centers.

### Number of bilingual election board members and languages spoken

#### [§4005\(a\)\(6\)\(B\)\(i\)](#)

OCROV determines the number of bilingual election board members (CSRs) using the location of the Vote Center and the number of voters in the precinct and adjacent precincts who have requested voting materials in the languages required under subdivision (a) of Section 14201 of the California Elections Code and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.)<sup>1</sup>. Although there are no specific legal guidelines to determine the number and location of bilingual CSRs, OCROV has found this method to be effective in providing language services in their respective communities. OCROV will continue to seek input from community groups and our LAAC and may adjust the methodology in future elections based on their input. Appendix I displays the number and placement of bilingual CSRs in the most recent Presidential General Election.

Additionally, OCROV provides language support at every Vote Center through video conferencing. Every Vote Center is equipped with a device that can connect a voter with OCROV bilingual staff required under Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.). OCROV also provides the ability to utilize a third-party telephone language support service, which facilitates a discussion over the phone between a CSR and a voter in the languages required under subdivision (a) of Section 14201 of the California Elections Code and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

## Disability Services

### General services provided, including reasonable modifications and accessible voting machines

[§4005\(a\)\(2\)\(B\)](#), [§14282\(d\)](#), [§12280](#)

Multiple efforts are made to ensure that Vote Centers are accessible, including the following:

- Every Vote Center undergoes a 300-point accessibility survey. Vote Centers with higher accessibility are provided preference when determining the final locations. These surveys meet and exceed the guidelines provided by the California Secretary of State.
- Modifications are made at Vote Centers, if needed, to achieve the highest possible level of accessibility.
- Vote Center CSRs are required to document, through an application that facilitates submission of photographic evidence, that necessary modifications are made each day before voting begins.
- Curbside voting is available at every Vote Center, fulfilling the requirement to provide voters the ability to vote a regular ballot outside of a voting location.
- All Vote Centers are equipped with three accessible ballot marking devices, allowing an individual to privately mark their ballot using an accessible device.
- All Vote Centers are supplied with magnifiers and signature guides.

## Vote Center Design

### Equipment layout and placement to protect voter privacy and ballot independence

#### [§4005\(a\)\(2\)\(A\)\(v\)](#)

OCROV creates individual layouts for each Vote Center to ensure all voting equipment is placed in a manner that allows a voter to mark their ballot independently and privately. Layouts must be sensitive to the accessibility needs of voters and are adjusted to accommodate the varying shapes and room sizes of each location. Although the general layout is consistent for all Vote Centers, the placement of voting equipment, check-in stations, and ballot scanners is adjusted to the individual room to ensure accessibility and privacy. A sample Vote Center layout is provided in Appendix J.

## Voter Assistance Hotline

### ELECTIONS CODE §4005(a)(10)(I)(vii)

The Voter's Choice Act requires a toll-free voter assistance hotline that is available no later than 29 days before an election, which is 888-OCVOTES (888-628-6837).

### Toll-free and accessible voter hotline, with language support

#### §4005(a)(10)(I)(vii)

OCROV has a toll-free accessible voter hotline which is available year-round, surpassing the requirement of being available during elections. Assistance to voters who are deaf or hard of hearing is available through an ASL interpreter provided by a third-party service when requested.

OCROV staff is available year-round and available to assist in the languages required by the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.)<sup>1</sup>. Assistance to voters in the languages required by Elections Code Section 14201 is available through a third-party translation service, which also has support available in many additional languages not required by law.

## Appendix A

### Flyer of EAP Community Workshops



**ELECTION ADMINISTRATION  
PLAN UPDATE**

Attend a community workshop and provide feedback on future elections!

# COMMUNITY WORKSHOPS

**GENERAL PUBLIC WORKSHOPS**

<b>SATURDAY, JULY 12, 2025</b> <b>10 AM - 11:30 AM</b> San Juan Capistrano Community Center 25925 Camino Del Avion San Juan Capistrano, CA <i>Meeting in English</i>	<b>TUESDAY, JULY 22, 2025</b> <b>6 PM - 7:30 PM</b> Southwest Senior Center 2201 W McFadden Ave Santa Ana, CA <i>Meeting in English</i>	<b>SATURDAY, JULY 26, 2025</b> <b>10 AM - 11:30 AM</b> Huntington Beach Central Library 7111 Talbert Ave Huntington Beach, CA <i>Meeting in English</i>	<b>TUESDAY, JULY 29, 2025</b> <b>6 PM - 7:30 PM</b> Norman P. Murray Community Center 24932 Veterans Way Mission Viejo, CA <i>Meeting in English</i>	<b>SATURDAY, AUGUST 2, 2025</b> <b>10 AM - 11:30 AM</b> Brea Community Center 695 Madison Way Brea, CA <i>Meeting in English</i>
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**ACCESSIBILITY AND LANGUAGE WORKSHOPS**

<b>MONDAY, JULY 14, 2025</b> <b>6 PM - 7 PM</b> Buena Park Community Center 6688 Beach Blvd Buena Park, CA <i>Meeting in Korean</i>	<b>WEDNESDAY, JULY 16, 2025</b> <b>6 PM - 7 PM</b> Los Olivos Community Center 101 Alfonso Irvine, CA <i>Meeting in English</i> <i>Farsi interpretation available</i>	<b>THURSDAY, JULY 17, 2025</b> <b>6 PM - 7 PM</b> Delhi Center 505 E Central Ave Santa Ana, CA <i>Meeting in Spanish</i>	<b>SATURDAY, JULY 19, 2025</b> <b>10 AM - 11 AM</b> Fountain Valley Recreation Center 16400 Brookhurst St Fountain Valley, CA <i>Meeting in Vietnamese</i>	<b>MONDAY, JULY 21, 2025</b> <b>6 PM - 7 PM</b> South Coast Chinese Cultural Center 9 Truman St Irvine, CA <i>Meeting in Chinese</i>
<b>WEDNESDAY, JULY 23, 2025</b> <b>6 PM - 7 PM</b> Via Zoom Visit <a href="https://ocvote.gov/eap">ocvote.gov/eap</a> for Zoom meeting information. <i>Meeting in English</i> <i>ASL interpretation available</i>	<b>THURSDAY, JULY 24, 2025</b> <b>6 PM - 7 PM</b> West Anaheim Youth Center 320 S Beach Blvd Anaheim, CA <i>Meeting in English</i> <i>Tagalog interpretation available</i>	<b>MONDAY, JULY 28, 2025</b> <b>6 PM - 7 PM</b> Northwood Community Center 4531 Bryan Ave Irvine, CA <i>Meeting in English</i> <i>Japanese interpretation available</i>	<b>WEDNESDAY, JULY 30, 2025</b> <b>6 PM - 7 PM</b> Buena Park Library 7150 La Palma Ave Buena Park, CA <i>Meeting in English</i> <i>Hindi interpretation available</i>	<b>THURSDAY, JULY 31, 2025</b> <b>6 PM - 7 PM</b> East Anaheim Community Center 8201 E Santa Ana Canyon Rd, Anaheim, CA <i>Meeting in English</i> <i>Gujarati interpretation available</i>



**VOTE EASY.  
VOTE SECURE.**

ORANGE COUNTY REGISTRAR OF VOTERS

If you require accommodations, please call (714) 567-5039 or email [ElectionServices@ocvote.gov](mailto:ElectionServices@ocvote.gov) at least 4 business days in advance.

For more information, visit [ocvote.gov/eap](https://ocvote.gov/eap).



## Small Group Meetings

Date*	Group
Thursday, June 12	California Common Cause
Monday, June 16	Orange County United Way
Monday, June 16	California State University, Fullerton
Tuesday, June 17	Wellness Center
Wednesday, June 18	Overseas Community Care Network of Orange County
Wednesday, June 18	Korean American Federation of OC
Wednesday, June 18	Vietnamese Community of South CA
Thursday, June 19	Vietnamese Arts & Letters Association (VAALA)
Thursday, June 19	Conservative Patriots OC
Friday, June 20	Dayle McIntosh Center
Monday, June 23	Republican Party of Orange County
Tuesday, June 24	OC Labor Federation
Tuesday, June 24	UCI
Tuesday, June 24	Asian American Senior Citizens Service Center
Wednesday, June 25	Alta Med
Wednesday, June 25	Korean American Seniors Association of O.C.
Wednesday, June 25	City Clerks Meeting
Thursday, June 26	Harbor Christian Church
Thursday, June 26	Orange County Aging Services Collaborative
Friday, June 27	Korean Community Services
Friday, June 27	Orange Coast League of Women Voters
Monday, June 30	Irvine Evergreen Chinese Senior Association
Monday, June 30	Orange County Business Council
Monday, June 30	Asian American Senior Citizens Service Center
Tuesday, July 1	NOCCD
Tuesday, July 1	Christ Pacific Church
Monday, August 4	Salt & Light Calvary SOC
Friday, August 8	UCI Democrats
Thursday, August 14	Lincoln Club

*\*All dates are in 2025*




## Appendix B

### Sample postcards sent to voters

# VOTE IN THE NOVEMBER 5, 2024 PRESIDENTIAL GENERAL ELECTION


**VOTER ASSISTANCE PHONE NUMBER**  
**888-OCVOTES (888-628-6837)**




← TO VIEW YOUR VOTER INFORMATION GUIDE  
SCAN THIS BARCODE  
OR VISIT [OCVOTE.GOV/VIG](https://ocvote.gov/vig)

## VOTING OPTIONS


For more info, visit [ocvote.gov/options](https://ocvote.gov/options)




Return your ballot by using a secure drop box, drop it off at any Vote Center, or return it by mail (postage paid). For more info, visit [ocvote.gov/options](https://ocvote.gov/options)




Vote early at one of our many Vote Centers between October 26 and November 5, 2024. For hours of operation and more info, visit [ocvote.gov/votecenter](https://ocvote.gov/votecenter)



Need a replacement ballot? You can visit [ocvote.gov/replacement](https://ocvote.gov/replacement)




Sign up to track your ballot from start to finish at [ocvote.gov/track](https://ocvote.gov/track)



**ORANGE COUNTY  
REGISTRAR OF VOTERS**

PO BOX 11298  
SANTA ANA, CA 92711-1298  
Phone: 714-567-7600  
Website: [ocvote.gov](https://ocvote.gov)



**VOTE EASY.  
VOTE SECURE.**

NON-PROFIT ORG.  
U.S. POSTAGE  
**PAID**  
SANTA ANA, CA  
PERMIT NO. 77

PRESORTED

FORWARDING  
SERVICE  
REQUESTED



## ORANGE COUNTY'S ELECTIONS ARE SAFE AND SECURE





**ORANGE COUNTY  
REGISTRAR OF VOTERS**

### How we protect ballots:



We use **Two Person Integrity** - every time we collect voted ballots from Vote Centers, ballot drop boxes, and the USPS we transport them using **teams of two**



We **verify voter signatures** on all vote-by-mail ballots & notify voters if there is an issue



We **count your vote** using **state-certified** election equipment and software tested each election here in **Orange County**



We **hand tally all ballots from at least 1% of all precincts** - randomly selected - to ensure the election equipment is **accurate**



For more details, scan code or visit:  
[ocvote.gov/vote-secure](https://ocvote.gov/vote-secure)

v.249

## Appendix C

### Vote Center Criteria Ranking

Criteria Ranking	0	1	2	3	4
Restrooms for Staff	No	Yes	N/A	N/A	N/A
Public Access	Gated facility	Relies on facility staff	N/A	N/A	No gate present
Street Visibility	No visibility	N/A	Partial visibility	N/A	Adjacent to main street
Outlets	0 - 2	3 - 4	5+	N/A	N/A
Accessibility	Not ADA accessible	Major modification	Moderate modification	Minor modification	Usable without modification
Parking Capacity	Under 5 or street parking	6 - 10	11 - 25	26 - 50	51+
Room Size (sq ft)	Less than 1,000	1,001 - 1,500	1,501 - 2,000	2,001 - 2,500	2,501+
Space for Drive-Thru	No	Yes	N/A	N/A	N/A
Bus Stop Distance	More than 1001ft	751ft - 1000ft	501ft - 750ft	201ft - 500ft	Less than 200ft
AC/Heater	Not working	Working	N/A	N/A	N/A
Lighting	Not working	N/A	Dim lightning	N/A	Well lit
Voting Room Access	Shared space	N/A	Unknown	N/A	Exclusive use

## Suitability Matrix (Example Only)

Criteria	Weighted Ranking	Orange Public Library	Delhi Center	Lang Park
Restrooms for Staff	4	1	1	1
Public Access	4	4	4	4
Street Visibility	3	4	4	4
Outlets	4	2	2	1
Accessibility	4	3	2	1
Parking Capacity	3	4	3	3
Room Size (sq ft)	3	3	2	2
Space for Drive-Thru	1	1	1	0
Bus Stop Distance	2	2	3	0
AC/Heater	2	1	1	1
Lighting	2	4	4	2
Voting Room Access	3	4	4	4
Weighted Score		94	88	76
Weighted Percentage		87%	83%	72%

## Appendix D

### List of Vote Centers locations from the 2024 Presidential General Election

VOTE CENTER	TYPE	ADDRESS
<b>ALISO VIEJO</b>		
Aliso Viejo City Hall	11-day	12 Journey
Soka University of America, Founders Hall	4-day	1 University Dr
<b>ANAHEIM</b>		
Downtown Anaheim Youth Center	11-day	225 S Philadelphia St
East Anaheim Community Center	11-day	8201 E Santa Ana Canyon Rd
West Anaheim Youth Center	11-day	320 S Beach Blvd
Anaheim Elementary School District (Drive Thru)	4-day	1001 S East St
Anaheim First Christian Church	4-day	520 W South St
Anaheim Union High School District	4-day	501 N Crescent Way
Annunciation Byzantine Catholic Church	4-day	995 N West St
Brookhurst Community Center	4-day	2271 W Crescent Ave
Canyon Hills Branch Library (Drive Thru)	4-day	400 S Scout Trail
Canyon Hills Presbyterian Church	4-day	190 S Fairmont Blvd
City Church	4-day	701 W Broadway
Key Campus	4-day	2000 W Ball Rd
Ponderosa Park Family Resource Center	4-day	320 E Oranewood Ave
Savanna School District	4-day	1330 S Knott Ave
St. Anthony Mary Claret Catholic Church	4-day	1450 E La Palma Ave
Trinity Lutheran Church	4-day	4101 E Nohl Ranch Rd
West Coast Islamic Society	4-day	1717 S Brookhurst St
<b>BREA</b>		
Brea Civic and Cultural Center, 2nd Floor	11-day	1 Civic Center Cir
Brea Community Center	4-day	695 Madison Way
Brea Glenbrook Clubhouse	4-day	1821 Greenbriar Ln
<b>BUENA PARK</b>		
Buena Park Community Center	11-day	6688 Beach Blvd
Boisseranc Park	4-day	7520 Dale St
Buena Park Library District, 2nd Floor	4-day	7150 La Palma Ave
Messiah Lutheran Church	4-day	6625 Dale St
<b>COSTA MESA</b>		
Costa Mesa Senior Center (Drive Thru)	11-day	695 W 19th St
Balearic Community Center	4-day	1975 Balearic Dr
Coast Community College District	4-day	1370 Adams Ave

<b>VOTE CENTER</b>	<b>TYPE</b>	<b>ADDRESS</b>
Costa Mesa City Hall (Drive Thru)	4-day	77 Fair Dr
Norma Hertzog Community Center	4-day	1845 Park Ave
Sofia University	4-day	3333 Harbor Blvd
St. Monica Coptic Orthodox Church	4-day	234 Fischer Ave
<b>CYPRESS</b>		
Cypress Community Center	11-day	5700 Orange Ave
Cypress College, Bldg 18, School of Cont. Ed.	4-day	9200 Valley View St
Cypress School District	4-day	5816 Corporate Ave, Ste 190
<b>DANA POINT</b>		
Dana Point City Hall	4-day	33282 Golden Lantern St
OC Sailing & Events Center	4-day	34451 Ensenada Pl
<b>FOUNTAIN VALLEY</b>		
Freedom Hall at Mile Square Park	11-day	16801 Euclid St
Fountain Valley Recreation Center	4-day	16400 Brookhurst St
Fountain Valley School District, 2nd Floor	4-day	10055 Slater Ave
The Center at Founders Village	4-day	17967 Bushard St
<b>FULLERTON</b>		
American Red Cross Building	11-day	1207 N Lemon St
Fullerton Public Library (Drive Thru)	11-day	353 W Commonwealth Ave
CSUF Titan Student Union	4-day	800 N State College Blvd
Fullerton College, RM 844 Classified Lounge	4-day	321 E Chapman Ave
Fullerton Joint Union High School District	4-day	1051 W Bastanchury Rd
Public Works Maintenance Yard	4-day	1580 W Commonwealth Ave
St. Andrews Episcopal Church	4-day	1231 E Chapman Ave
St. Paul Lutheran Church	4-day	111 W Las Palmas Dr
<b>GARDEN GROVE</b>		
Garden Grove Sports and Recreation Center	11-day	13641 Deodara Dr
West Haven Park	11-day	12252 West St
Courtyard Center	4-day	12732 Main St
CTS Cement Manufacturing Corporation	4-day	12442 Knott St
Dimond & Shannon Mortuary	4-day	10630 Chapman Ave
Edgar Park Meeting Room	4-day	6202 Cerulean Ave
Garden Grove Host Lions Club	4-day	9860 Larson Ave
Living Spring Church	4-day	9851 Bixby Ave
Our Redeemer Church	4-day	12301 Magnolia St
The Islamic Society of Orange County	4-day	9752 13th St

<b>VOTE CENTER</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>HUNTINGTON BEACH</b>		
Edison Community Center (Drive Thru)	11-day	21377 Magnolia St
Huntington Beach Central Library (Drive Thru)	11-day	7111 Talbert Ave
Murdy Community Center (Drive Thru)	11-day	7000 Norma Dr
Christ Pacific Church	4-day	20112 Magnolia St
City Gym and Pool	4-day	1600 Palm Ave
Golden West College - RCJTC Bldg	4-day	15744 Goldenwest St
Huntington Beach Civic Center, Lower Level	4-day	2000 Main St
IAMAW District Lodge 725, 2nd Floor	4-day	5402 Bolsa Ave
Main Street Branch Library	4-day	525 Main St
Ocean View School District	4-day	17200 Pinehurst Ln
Resurrection Lutheran Church	4-day	9812 Hamilton Ave
St. Wilfrid's Episcopal Church	4-day	18631 Chapel Ln
The Connection Church	4-day	17581 Newland St
<b>IRVINE</b>		
Irvine Civic Center (Drive Thru)	11-day	1 Civic Center Plz
Los Olivos Community Center	11-day	101 Alfonso
Portola Springs Community Center	11-day	900 Tomato Springs
Christ Our Redeemer A.M.E. Church	4-day	45 Tesla
Cypress Community Park	4-day	255 Visions
Deerfield Community Center	4-day	55 Deerwood W
Great Park, Hangar 244	4-day	8000 Great Park Blvd
Harvard Community Center	4-day	14701 Harvard Ave
Irvine Valley College - Student Services Center, 2nd Floor	4-day	5500 Irvine Center Dr
Las Lomas Community Center	4-day	10 Federation Way
Northwood Community Center (Drive Thru)	4-day	4531 Bryan Ave
Quail Hill Community Center	4-day	39 Shady Canyon Dr
UCI Student Center	4-day	311 W Peltason Dr
University Community Center	4-day	1 Beech Tree Ln
University Hills Community Center	4-day	1083 California Ave
<b>LA HABRA</b>		
La Habra Community Center (Drive Thru)	11-day	101 W La Habra Blvd
La Habra City School District	4-day	500 N Walnut St
La Habra United Methodist Church	4-day	631 N Euclid St
<b>LA PALMA</b>		
La Palma Community Center	4-day	7821 Walker St
<b>LADERA RANCH</b>		
Oak Knoll Village Clubhouse	4-day	28192 O'Neill Dr

<b>VOTE CENTER</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>LAGUNA BEACH</b>		
Laguna Beach Community & Susi Q Center, 2nd Floor	11-day	380 3rd St
Lang Park	4-day	21540 Wesley Dr
<b>LAGUNA HILLS</b>		
Laguna Hills Community Center	11-day	25555 Alicia Pkwy
Moulton Plaza, Suite F	4-day	23685 Moulton Pkwy, Ste F
The Village at Nellie Gail Ranch, Unit A	4-day	26552 Moulton Pkwy, Unit A
<b>LAGUNA NIGUEL</b>		
Laguna Niguel City Hall	11-day	30111 Crown Valley Pkwy
First Church of Christ, Scientist	4-day	29012 Aloma Ave
Marina Hills Recreation Center	4-day	31461 Parc Vista
Sea Country Senior and Community Center (Drive Thru)	4-day	24602 Aliso Creek Rd
<b>LAGUNA WOODS</b>		
Laguna Woods City Hall	4-day	24264 El Toro Rd
<b>LAKE FOREST</b>		
Lake Forest Senior Center Clubhouse (Drive Thru)	11-day	100 Civic Center Dr
El Toro Branch Library (Drive Thru)	4-day	24672 Raymond Way
El Toro Water District	4-day	24251 Los Alisos Blvd
Foothill Ranch Library	4-day	27002 Cabriole
Lake Forest Sports Park	4-day	28000 Rancho Pkwy
<b>LOS ALAMITOS</b>		
Los Alamitos Unified School District	4-day	10293 Bloomfield St
<b>MIDWAY CITY</b>		
Midway City Community Center	4-day	14900 Park Ln
<b>MISSION VIEJO</b>		
Mission Viejo City Hall (Drive Thru)	11-day	200 Civic Center
Fairhaven Memorial Services	4-day	27856 Center Dr
Mission Viejo Church of Christ	4-day	26558 Marguerite Pkwy
Montanoso Recreation Center	4-day	25800 Montanoso Dr
Norman P. Murray Community & Senior Center	4-day	24932 Veterans Way
Orange County Islamic Foundation (OCIF)	4-day	23581 Madero
Saddleback Valley Unified School District	4-day	25631 Peter A Hartman Way



<b>VOTE CENTER</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>NEWPORT BEACH</b>		
Newport Beach Civic Center	11-day	100 Civic Center Dr
Coastline College - RM 320, 3rd Floor	4-day	1515 Monrovia Ave
Harbor Christian Church	4-day	2401 Irvine Ave
Marina Park Community Center, 2nd Floor	4-day	1600 W Balboa Blvd
Newport Coast Community Center (Drive Thru)	4-day	6401 San Joaquin Hills Rd
OASIS Senior Center (Corona Del Mar)	4-day	801 Narcissus Ave
St. Mark Presbyterian Church	4-day	2200 San Joaquin Hills Rd
<b>ORANGE</b>		
El Modena Branch Library	11-day	380 S Hewes St
Orange Public Library	11-day	407 E Chapman Ave
Chapman University, Argyros Forum	4-day	386 N Center St
El Camino Real Park	4-day	400 N Main St
Killefer Park Recreation Center	4-day	615 N Lemon St
Santiago Canyon College, Bldg U-104	4-day	8045 E Chapman Ave
Sports Center at Grijalva Park (Drive Thru)	4-day	368 N Prospect St
Steve Ambriz Memorial Park	4-day	611 Riverbend Pkwy
Taft Avenue Community Church	4-day	1350 E Taft Ave
<b>PLACENTIA</b>		
Backs Community Building	11-day	201 N Bradford Ave
The Episcopal Church of the Blessed Sacrament	4-day	1314 N Angelina Dr
Yorba Linda Water District	4-day	1717 E Miraloma Ave
<b>RANCHO MISSION VIEJO</b>		
Sendero Guest House	4-day	11 Briosso St
<b>RANCHO SANTA MARGARITA</b>		
Rancho Santa Margarita Branch Library	11-day	30902 La Promesa
Bell Tower Regional Community Center	4-day	22232 El Paseo
Rancho Life Church and Cafe	4-day	30162 Tomas
<b>ROSSMOOR</b>		
Rossmoor Park Community Center	4-day	3232 Hedwig Rd
<b>SAN CLEMENTE</b>		
San Clemente Community Center	11-day	100 N Calle Seville
Shorecliffs Terrace - Mobile Home Park	4-day	3000 Calle Nuevo
St. Andrew's by-the-Sea UMC	4-day	2001 Calle Frontera
The Volare Hotel	4-day	111 Avenida de la Estrella

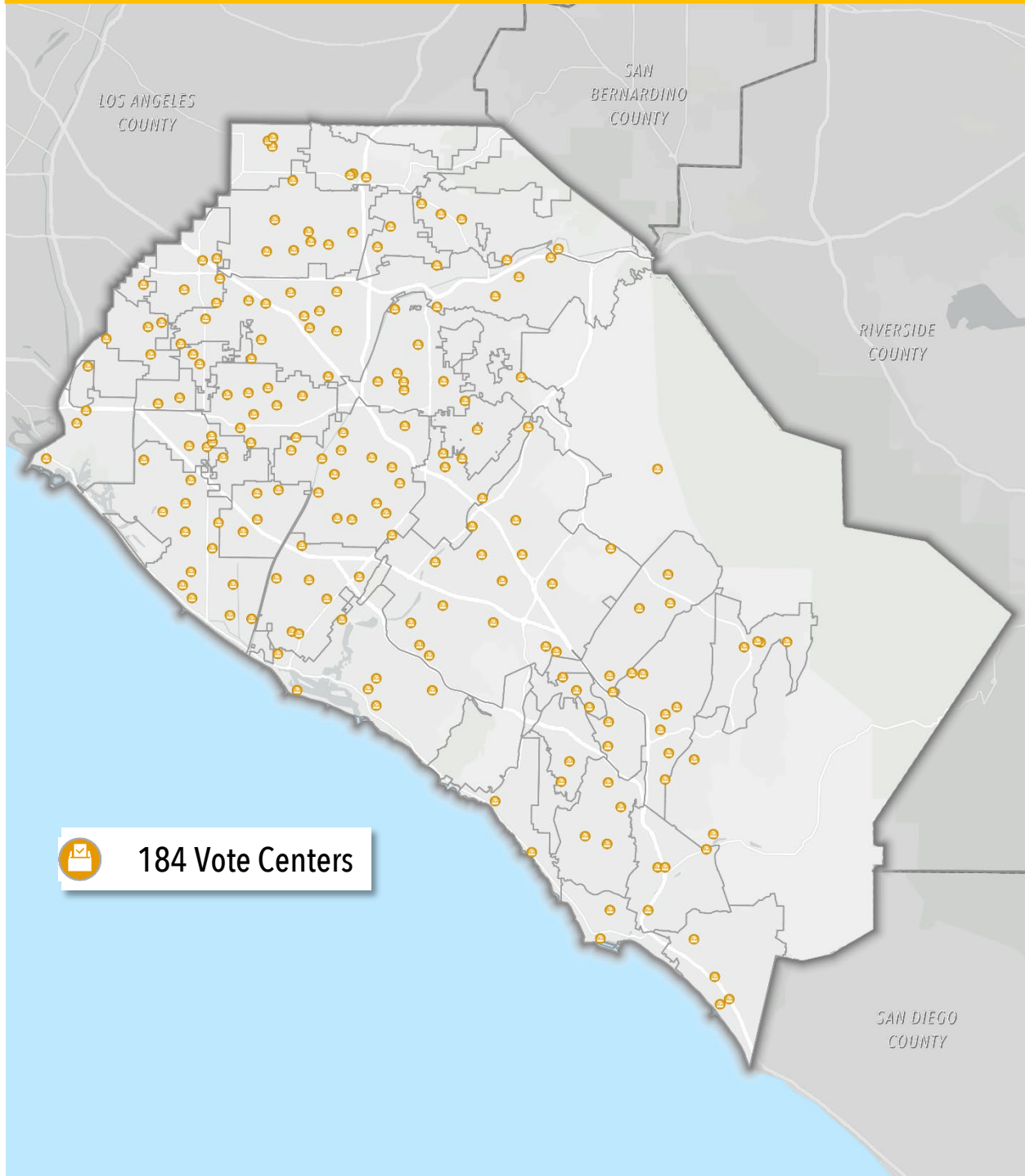


<b>VOTE CENTER</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>SAN JUAN CAPISTRANO</b>		
Reata Park & Event Center	11-day	28632 Ortega Hwy
Capistrano Unified School District	4-day	33122 Valle Rd
La Sala Auditorium	4-day	31495 El Camino Real
South Coast Christian Church	4-day	31501 Avenida Los Cerritos
<b>SANTA ANA</b>		
Delhi Center (Drive Thru)	11-day	505 E Central Ave
Jerome Center	11-day	726 S Center St
Orange County Registrar of Voters	11-day	1300 S Grand Ave, Bldg C
Albert D. Salgado Community Center	4-day	706 N Newhope St
Centennial Education Center	4-day	2900 W Edinger Ave
Church of the Foothills	4-day	19211 Dodge Ave
El Salvador Community Center	4-day	1825 W Civic Center Dr
HCA - Public Health Learning Center	4-day	1729 W 17th St, Bldg E
Latino Health Access	4-day	450 W 4th St
McFadden Institute of Technology	4-day	2701 S Raitt St
Orange County First Assembly of God (Drive Thru)	4-day	1440 E Santa Clara Ave
Orange County Musicians Union	4-day	2050 S Main St
Roosevelt-Walker Community Center	4-day	816 E Chestnut Ave
Second Baptist Church	4-day	4300 Westminster Ave
Suavecito Pomade HQ	4-day	2831 W 1st St
<b>SEAL BEACH</b>		
City of Seal Beach Fire Station 48	4-day	3131 N Gate Rd
Seal Beach Senior Center	4-day	707 Electric Ave
<b>SILVERADO</b>		
Saddleback Gateway - Library of the Canyons	4-day	7531 E Santiago Canyon Rd
<b>STANTON</b>		
Stanton Central Park (Drive Thru)	4-day	10660 Western Ave
Stanton Community Center at City Hall	4-day	7800 Katella Ave
<b>TRABUCO</b>		
Trabuco Canyon Water District	4-day	32003 Dove Canyon Dr
<b>TUSTIN</b>		
Clifton C. Miller Community Center (Drive Thru)	11-day	300 Centennial Way
Aldersgate United Methodist Church	4-day	1201 Irvine Blvd
Columbus Tustin Activity Center	4-day	17522 Beneta Way
Community Center at The Market Place, 2nd floor	4-day	2961 El Camino Real
The Salvation Army Tustin Ranch Corps	4-day	10200 Pioneer Rd

<b>VOTE CENTER</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>WESTMINSTER</b>		
Miriam Warne Community Building	11-day	14491 Beach Blvd
Westminster Branch Library (Drive Thru)	4-day	8180 13th St
Westminster Community Services Building	4-day	8200 Westminster Blvd
Willmore Elem. School - Learning Exchange Bldg	4-day	7122 Maple St
<b>YORBA LINDA</b>		
Yorba Linda Library	11-day	4852 Lakeview Ave
Church of Grace	4-day	22653 Old Canal Rd
Danish Lutheran Church & Cultural Center	4-day	16881 Bastanchury Rd
Grace Evangelical Lutheran Church	4-day	6550 Fairmont Blvd
Thomas Lasorda Jr Field House (Drive Thru)	4-day	4701 Casa Loma Ave

## Map of Vote Centers from the 2024 Presidential General Election

### VOTE CENTERS - 2024 GENERAL ELECTION



## Appendix E

### List of ballot drop box locations from the 2024 Presidential General Election

DROP BOX	TYPE	ADDRESS
<b>ALISO VIEJO</b>		
Aliso Viejo City Hall	Walk-Up	12 Journey
Iglesia Park Community Center	Walk-Up	24671 Via Iglesia
<b>ANAHEIM</b>		
ARTIC	Walk-Up	2626 E Katella Ave
Boysen Park	Walk-Up	951 S State College Blvd
Chaparral Park	Walk-Up	1770 W Broadway
East Anaheim Community Center	Walk-Up	8201 E Santa Ana Canyon Rd
Euclid Branch Library	Walk-Up	1340 S Euclid St
Granada Square	Walk-Up	1048 N State College Blvd
Magnolia Baptist Church	Drive-Up Only	720 S Magnolia Ave
Peralta Canyon Park	Walk-Up	115 N Pinney Dr
Ponderosa Park Family Resource Center	Walk-Up	320 E Orangewood Ave
Sage Park	Walk-Up	1313 W Lido Pl
St. Boniface Catholic Church	Walk-Up	120 N Janss St
St. Justin Martyr's Catholic Church	Drive-Up Only	2050 W Ball Rd
<b>BREA</b>		
Brea Civic & Cultural Center	Drive-Up & Walk-Up	1 Civic Center Cir
Brea Sports Park	Walk-Up	3333 E Birch St
<b>BUENA PARK</b>		
Buena Park Metrolink Station	Walk-Up	8400 Lakeknoll Dr
Ehlers Event Center	Walk-Up	8150 Knott Ave
The Source OC	Walk-Up	6940 Beach Blvd
<b>COSTA MESA</b>		
Boys & Girls Club of Costa Mesa	Walk-Up	2131 Tustin Ave
Coastal Heights Senior Living	Drive-Up Only	2283 Fairview Rd
Mesa Verde Branch Library	Walk-Up	2969 Mesa Verde Dr E
Mesa Water District	Walk-Up	1965 Placentia Ave
TeWinkle Park Athletic Complex	Walk-Up	980 Arlington Dr
The Esplanade	Drive-Up Only	3001 Red Hill Ave
<b>CYPRESS</b>		
Cypress Community Center	Walk-Up	5700 Orange Ave
Veterans Park	Walk-Up	4554 Avenida Granada

<b>DROP BOX</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>DANA POINT</b>		
Dana Point City Hall	Walk-Up	33282 Golden Lantern St
Salt Creek Beach Parking	Walk-Up	33333 Pacific Coast Hwy
<b>FOUNTAIN VALLEY</b>		
Fountain Valley Branch Library	Walk-Up	17635 Los Alamos St
The Center at Founders Village	Walk-Up	17967 Bushard St
<b>FULLERTON</b>		
A.R. Mart	Walk-Up	1701 W Orangethorpe Ave
CSUF Parking Lot G	Drive-Thru & Walk-Up	800 N State College Blvd
Fullerton College	Walk-Up	321 E Chapman Ave
Fullerton Fire Station No. 6	Walk-Up	2691 Rosecrans Ave
Fullerton Metrolink Station	Walk-Up	120 E Santa Fe Ave
Fullerton Municipal Airport	Walk-Up	4011 W Commonwealth Ave
<b>GARDEN GROVE</b>		
Chapman Branch Library	Walk-Up	9182 Chapman Ave
GGUSD Assessment and Registration Ctr & FRC	Walk-Up	13611 Clinton St
GGUSD Education Center	Walk-Up	10331 Stanford Ave
Magnolia Park Family Resource Center	Walk-Up	11402 Magnolia St
West Grove Park	Walk-Up	5372 Cerulean Ave
<b>HUNTINGTON BEACH</b>		
5 Points Plaza	Walk-Up	18591 Main St
Golden West College	Walk-Up	15744 Goldenwest St
Harbour View Park	Walk-Up	16600 Saybrook Ln
HB Professional Plaza	Walk-Up	714 Adams Ave
Huntington Beach Civic Center	Drive-Up & Walk-Up	2000 Main St
Huntington Professional Plaza	Walk-Up	20932 Brookhurst St
Main Street Branch Library	Walk-Up	525 Main St
Vista Centre	Walk-Up	17483 Beach Blvd
<b>IRVINE</b>		
Harvard Community Center	Walk-Up	14701 Harvard Ave
Heritage Park Community Center	Walk-Up	14301 Yale Ave
Irvine Metrolink Station	Walk-Up	15215 Barranca Pkwy
Orange County United Way	Drive-Up Only	18012 Mitchell S
Rancho Senior Center	Walk-Up	3 Ethel Coplen Way
Trabuco Center	Walk-Up	5701 Trabuco Rd
Turtle Rock Community Park	Walk-Up	1 Sunnyhill

<b>DROP BOX</b>	<b>TYPE</b>	<b>ADDRESS</b>
UCI Parking Lot 5	Drive-Thru Only	405 W Peltason Dr
University Park Branch Library	Walk-Up	4512 Sandburg Way
Woodbury Community Park	Walk-Up	130 Sanctuary
<b>LA HABRA</b>		
La Habra Branch Library	Walk-Up	221 E La Habra Blvd
La Habra Family Resource Center	Walk-Up	501 S Idaho St
<b>LA PALMA</b>		
La Palma City Hall	Drive-Up & Walk-Up	7822 Walker St
<b>LADERA RANCH</b>		
Ladera Ranch Branch Library	Walk-Up	29551 Sienna Pkwy
Orange County Fire Authority Station 58	Walk-Up	58 Station Way
<b>LAGUNA BEACH</b>		
Laguna Beach Branch Library	Walk-Up	363 Glenneyre St
<b>LAGUNA HILLS</b>		
Laguna Hills Community Center	Walk-Up	25555 Alicia Pkwy
<b>LAGUNA NIGUEL</b>		
Laguna Niguel Library	Walk-Up	30341 Crown Valley Pkwy
Laguna Niguel/Mission Viejo Metrolink Station	Walk-Up	28200 Forbes Rd
Orange County Fire Authority Station 49	Walk-Up	31461 Golden Lantern
<b>LAGUNA WOODS</b>		
Laguna Woods City Hall	Walk-Up	24264 El Toro Rd
<b>LAKE FOREST</b>		
Heroes Park	Walk-Up	25420 Jeronimo Rd
Lake Forest Sports Park	Walk-Up	28000 Rancho Pkwy
South Orange County Family Resource Center	Walk-Up	22481 Aspan St
<b>LOS ALAMITOS</b>		
Los Alamitos Community Center	Walk-Up	10911 Oak St
<b>MISSION VIEJO</b>		
Florence Joyner Olympiad Park	Drive-Up Only	22761 Olympiad Rd
Norman P. Murray Community Center	Walk-Up	24932 Veterans Way
Pavion Park	Walk-Up	24051 Pavion
<b>NEWPORT BEACH</b>		
Bob Henry Park	Walk-Up	900 Dover Dr
Newport Beach Public Library	Drive-Up Only	1000 Avocado Ave
OASIS Senior Ctr Auxiliary Parking Lot	Drive-Up Only	NW Corner 5th Ave & Marguerite Ave

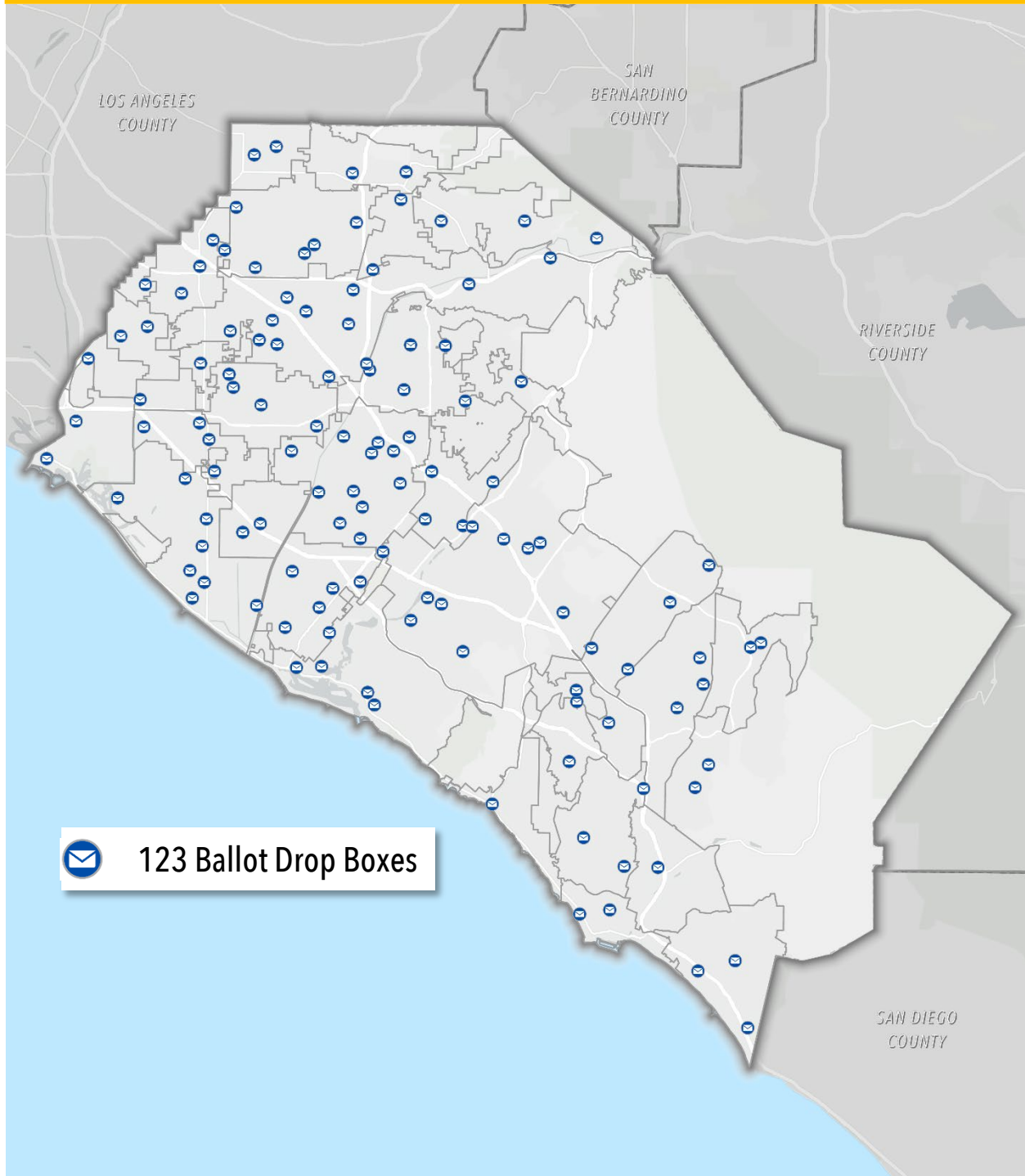
DROP BOX	TYPE	ADDRESS
Sidewalk - Corner of Avon St & Riverside Ave	Walk-Up	NW Avon & Riverside Ave
<b>ORANGE</b>		
County of Orange Social Services Agency	Walk-Up	800 N Eckhoff St
El Modena Branch Library	Drive-Up & Walk-Up	380 S Hewes St
Orange Public Library	Drive-Up & Walk-Up	407 E Chapman Ave
Taft Branch Library	Drive-Up & Walk-Up	740 E Taft Ave
Santiago Canyon College	Walk-Up	8045 E Chapman Ave
<b>PLACENTIA</b>		
Koch Recreation Center	Walk-Up	2210 Valencia Ave
Whitten Center	Walk-Up	900 S Melrose St
<b>RANCHO SANTA MARGARITA</b>		
Calvary Chapel Rancho Santa Margarita	Walk-Up	30615 Avenida De Las Flores
Rancho Santa Margarita Library	Walk-Up	30902 La Promesa
<b>SAN CLEMENTE</b>		
Jim Johnson Memorial Sports Park	Walk-Up	560 Avenida Vista Hermosa
San Clemente City Hall	Drive-Up Only	910 Calle Negocio
San Clemente Municipal Golf Course	Drive-Up Only	150 E Avenida Magdalena
<b>SAN JUAN CAPISTRANO</b>		
La Sala Auditorium	Walk-Up	31495 El Camino Real
<b>SANTA ANA</b>		
1433 S Bristol St Parking Lot	Walk-Up	1433 S Bristol St
Albert D. Salgado Community Center	Walk-Up	706 N Newhope St
AltaMed	Walk-Up	1400 N Main St
Bomo Koral Park	Walk-Up	900 W MacArthur Blvd
Carl Thornton Park	Walk-Up	1801 W Segerstrom Ave
Centennial Education Center	Drive-Up & Walk-Up	2900 W Edinger Ave
County Administration South	Walk-Up	601 N Ross St
Memorial Park	Walk-Up	2102 S Flower St
OC Health Care Agency	Walk-Up	1725 W 17th St
Orange County Registrar of Voters	Drive-Up & Walk-Up	1300 S Grand Ave, Bldg C
Orangewood Foundation	Drive-Thru Only	1575 E 17th St
Santa Ana Regional Transportation Center	Walk-Up	1000 E Santa Ana Blvd

<b>DROP BOX</b>	<b>TYPE</b>	<b>ADDRESS</b>
<b>SEAL BEACH</b>		
Leisure World Seal Beach	Drive-Up & Walk-Up	13531 Saint Andrews Dr
Mary Wilson Branch Library	Walk-Up	707 Electric Ave
<b>STANTON</b>		
Stanton Branch Library	Walk-Up	7850 Katella Ave
<b>TRABUCO</b>		
Concourse Park	Walk-Up	18931 Saddleback Ranch Rd
<b>TUSTIN</b>		
Boys & Girls Club of Tustin	Walk-Up	580 W 6th St
OC Animal Care	Drive-Up & Walk-Up	1630 Victory Rd
Tustin Metrolink Station	Walk-Up	2975 Edinger Ave
Tustin Sports Park	Walk-Up	12850 Robinson Dr
<b>VILLA PARK</b>		
Villa Park City Hall	Walk-Up	17855 Santiago Blvd
<b>WESTMINSTER</b>		
Bolsa Chica Park	Walk-Up	13660 University St
Korean Martyrs Catholic Center	Walk-Up	7655 Trask Ave
Tony Lam Park (Formerly Park West Park)	Walk-Up	8301 W McFadden St
West County Professional & Medical Center	Walk-Up	14120 Beach Blvd
<b>YORBA LINDA</b>		
Bryant Ranch Park	Walk-Up	24705 Paseo De Toronto
Yorba Linda Arroyo Park/Police Services	Walk-Up	20994 Yorba Linda Blvd
Yorba Linda City Hall	Drive-Up Only	4845 Casa Loma Ave



## Map of ballot drop boxes from the 2024 Presidential General Election

### BALLOT DROP BOXES - 2024 GENERAL ELECTION



## Appendix F

### Ballot drop box security and accessibility

#### Security features

- Heavy-duty steel construction, weighing roughly 1,000 pounds.
- All ballot drop boxes are bolted to the concrete pads they sit on. Boxes are designed so that the anchor bolts are not accessible from outside the box.
- All ballot drop boxes are equipped with a fire suppression device.
- Mail slots are designed to only fit a thin envelope, preventing unwanted objects from being placed in the box.
- Designed with no grip points that may allow forced entry. Flush locks and doors resist impact and prying.
- All points of entry will only stay shut when doors are securely locked, preventing unsecured, unattended boxes.
- All ballot drop boxes are staffed by county employees on Election Night, and are locked promptly at 8 p.m. when the voting period ends.
- Ballots are picked up regularly during the voting period in excess of State regulatory requirements by two Registrar of Voters staff, following strict chain of custody procedures.
- The ballot collection teams are managed by OCROV staff in the office at all times the teams are in the field, using radio communication and GPS location tracking. The teams are also required to submit photographic evidence that procedures are followed at each ballot drop box.

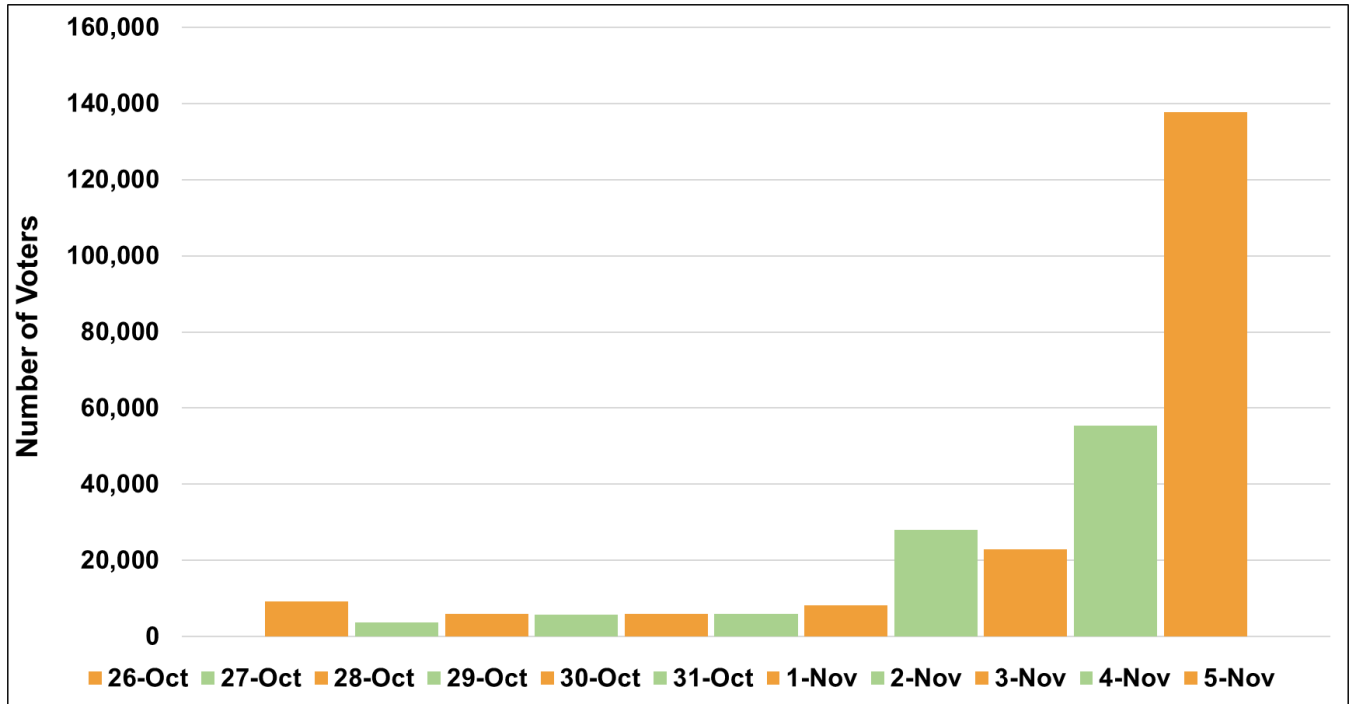
## Accessibility features

- Prior to installation, all locations are surveyed to ensure they meet ADA accessibility requirements.
- Ballot drop boxes are designed for easy one-handed operation.
- Mail slots are positioned at an accessible height.
- Ballot drop boxes feature bright colors and high contrast text for visibility and legibility.
- Ballot drop boxes can be configured with a “walk-up” mail slot, a “drive-up” mail slot, or both. Drive-up mail slots are designed to be reached without needing to exit a vehicle.

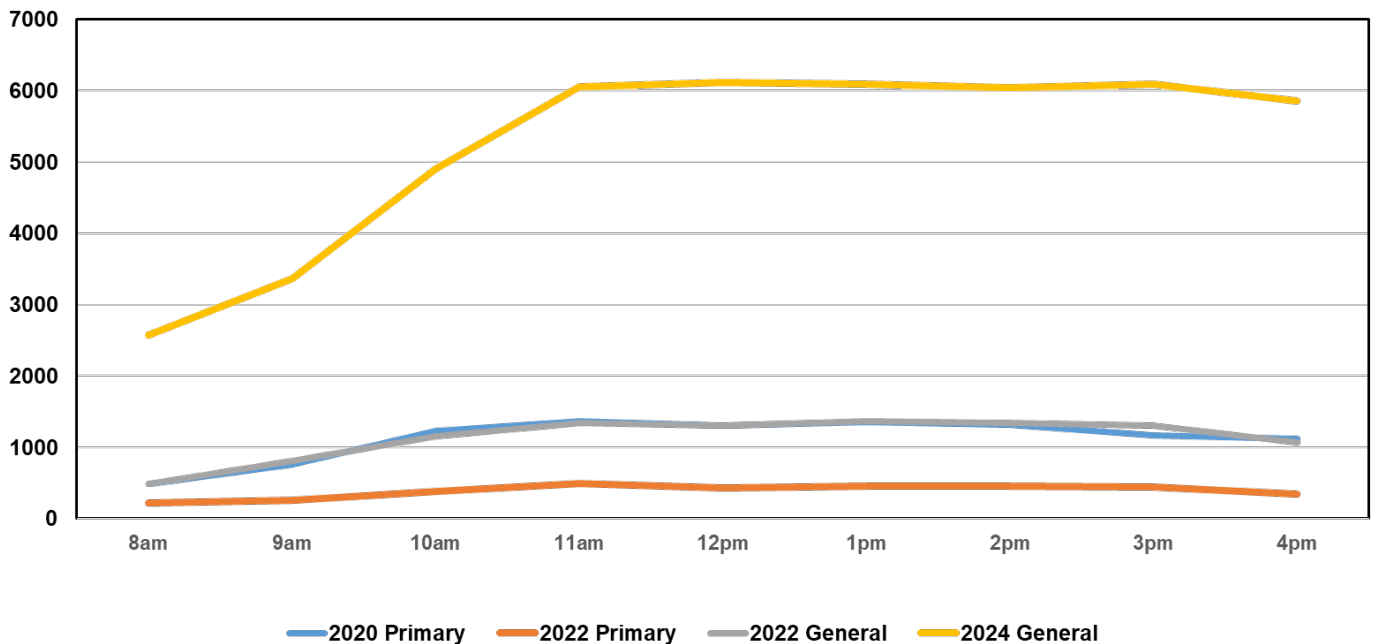


## Appendix G

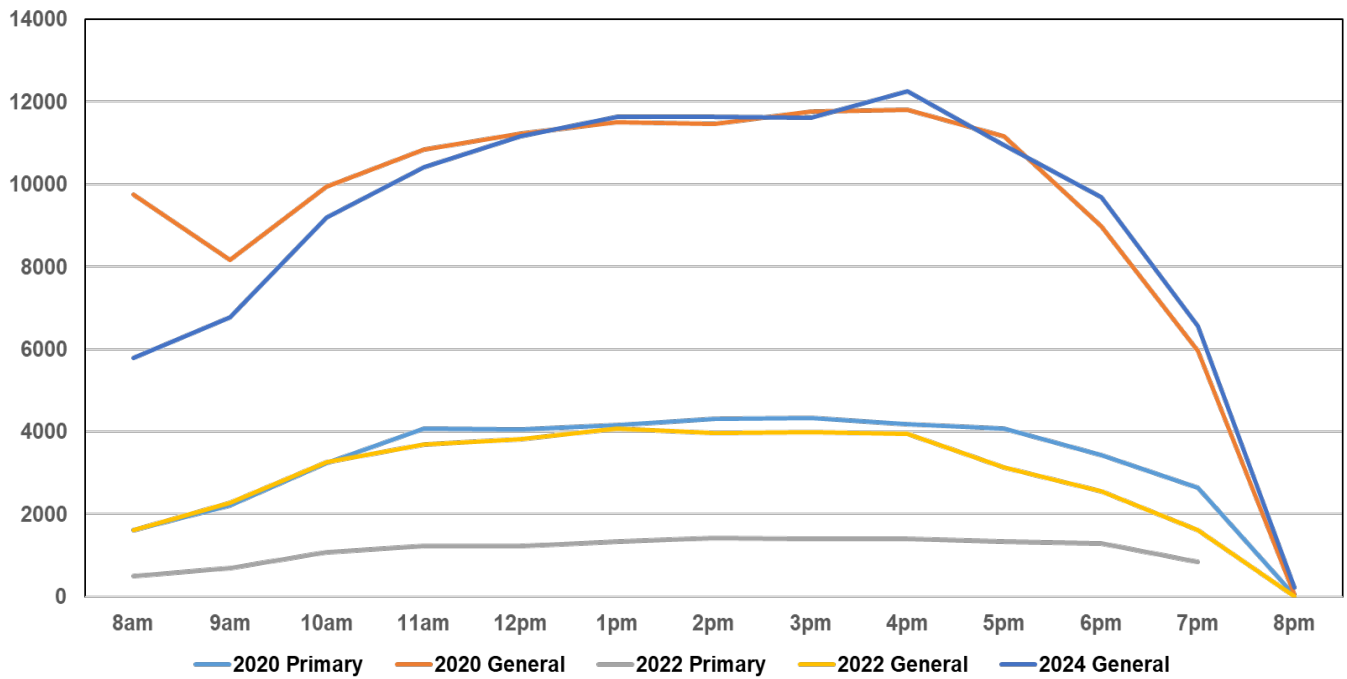
### 2024 General Election – In-Person Turnout by Date



### Total Hourly Turnout – First Seven Days



## Total Hourly Turnout – Last Saturday to Monday



## Appendix H

### Election Administration Plan update: Public input process

#### Introduction

The Election Administration Plan (EAP) is a guiding document on how the Orange County Registrar of Voters (OCROV) conducts elections under the California Voter's Choice Act (VCA). The EAP addresses key election administration areas, including voter education and outreach, Vote Center and ballot drop box operations, accessibility and language services, election security, and contingency planning. As part of the 2026-2029 EAP update, Orange County voters provided feedback on how elections are administered, how the community is educated about voting, and how access to voting may be improved.

Public participation is a critical part of the EAP update process. OCROV sought to gather public feedback through multiple methods, making it possible for people to participate in the way that is most convenient for them. OCROV offered multiple ways to capture public feedback, including online feedback options, small group community meetings, and community workshops.

OCROV considered the following factors when drafting the updated EAP:

- Public Input – Gathering community feedback and recommendations.
- Laws – maintaining full compliance with federal, state, and local laws.
- Budget – ensuring responsible stewardship of public funds.
- Best Practices – following effective procedures and innovation.
- Data – making data-driven decisions based on trends and analysis.

This report summarizes the community's feedback, capturing insights gathered through all channels. This public input helped inform updates to the draft EAP.

#### Methods for providing feedback

Public feedback for the EAP was gathered through multiple channels to ensure broad participation. Community members shared input online, in small group meetings with community organizations, and in person at public workshops. Prior to conducting public outreach, OCROV also held a visioning meeting with members of the Community Election Working (CEW) group, Language Accessibility Advisory Committee (LAAC), and the Voting Accessibility Advisory Committee (VAAC). The visioning meeting helped identify the priority elements of the EAP for public input, which informed how the small group meetings and community workshops were designed.

## Online Feedback

Members of the public could share their input by engaging with OCROV's social media channels, by sending an email, or by completing the online Public Input Form on the EAP webpage. As of August 2025, a total of 28 comments were submitted through these online options.

## Small Group Community Meetings

Beginning on June 12, 2025, OCROV held small group meetings with community stakeholders and groups with the goal of receiving direct feedback on the EAP. Meetings were held virtually and in-person and included a guided discussion on key elements of the EAP. OCROV reached out to more than 200 diverse organizations including faith-based groups, community-based organizations, and colleges and universities. Meetings were held with more than 200 individuals from 30 organizations. These meetings provided insight into the public's understanding of the current plan and helped guide the public workshop planning.

## Community Workshops

Between July 12 and August 2, 2025, OCROV hosted 15 community workshops to engage voters, community members, and organizational partners across Orange County. The series included five general workshops distributed geographically throughout the county and ten targeted workshops—including nine language-specific workshops and one virtual workshop for voters with accessibility needs.

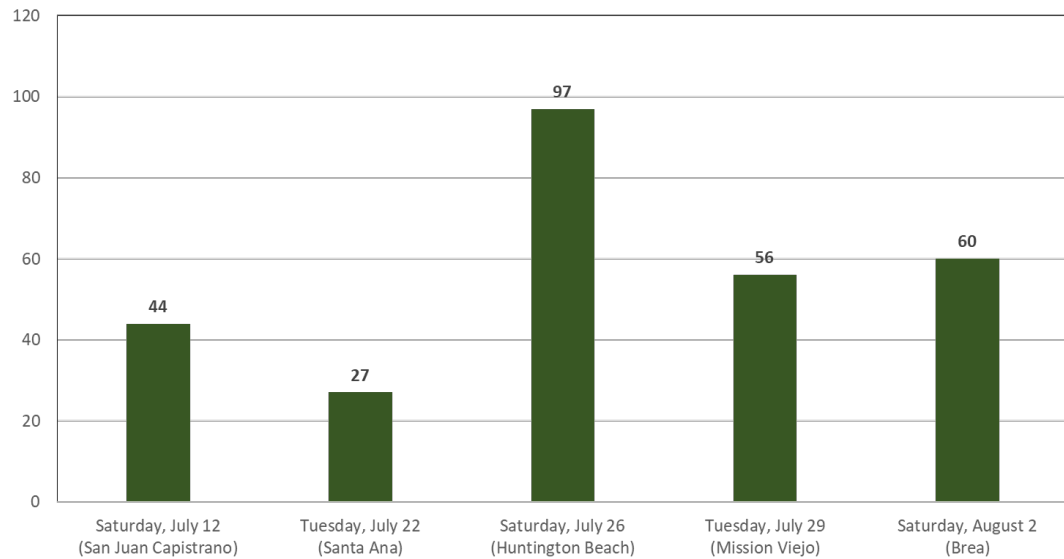
More than 400 individuals attended, representing community-based organizations, advocacy groups, and the general public. OCROV received more than 750 individual comments through interactive stations, group discussion, sticky notes, and written workbooks.

Each general workshop featured a brief presentation introducing the EAP, followed by five interactive stations, each aligned with a priority component of the EAP identified by the community advisory groups. Attendees engaged with facilitators at each station and provided input through verbal comments, sticky notes, and written workbooks.

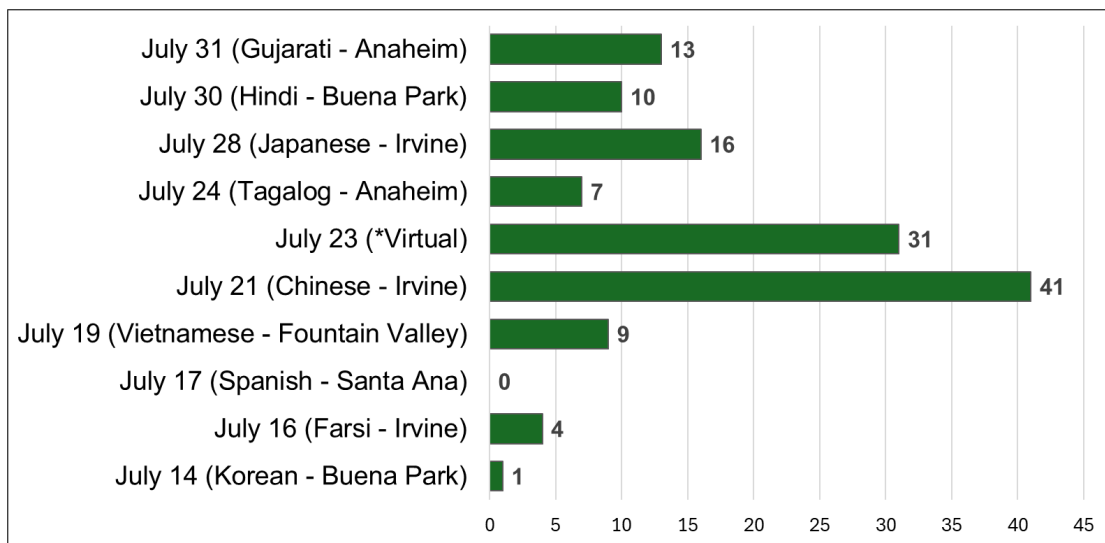
Language-specific and accessibility focused workshops were conducted in a guided group discussion format. Four workshops were held in the federally required languages under Voting Rights Act Section 203: Chinese, Korean, Spanish, and Vietnamese. Five additional workshops were held for state-required language communities under California Elections Code Section 14201. These workshops were conducted in English with live interpretation provided in the respective language: Farsi, Gujarati, Hindi, Japanese, and Tagalog. One virtual workshop focused on accessibility was conducted in English with ASL interpretation available.

## Public Participation in Workshops

### Attendance at General Workshops



### Attendance at Language and Accessibility Workshops





## Outreach to promote community workshops

OCROV implemented a multi-faceted outreach strategy to inform the public of opportunities to participate in the EAP process. Outreach included targeted emails, phone calls to community-based organizations, social media campaigns, field canvassing efforts, and promotion during public events. All outreach strategies, materials, and communications were provided in the required languages under federal and state law.

Details of the outreach strategies are summarized below.

- **Press Release:** Press release was issued to English and language media to promote the community workshops, which included translated press releases in all languages.
- **Email Communication:** Emails were sent to all voters who included an email address with their voter registration affidavit across the county, promoting the public workshops. Emails were also sent to all members of the public who subscribed to an EAP Update interested parties list, which was first promoted in the County Voter Information Guide for the 2024 Presidential General Election. For language-specific and accessibility-focused workshops, targeted messages were delivered to voters who had previously requested translated materials or accessible services and who had provided an email address via registration affidavit.
- **Digital Outreach:** A total of 72 social media posts were published to promote the workshops and encourage online feedback submissions. Translated versions of the posts were shared to reach language communities. A dedicated EAP webpage, translated into all required languages, was launched to provide instructions on how to submit feedback and participate in workshops.
- **Phone Outreach:** 336 direct phone calls were made to community-based organizations and individual leaders, asking them to share information with the communities they serve, including those with language and accessibility needs.
- **Street Team Engagement:** Over a 10-day period, 17 outreach teams visited 103 local businesses, distributing translated flyers, providing information in the required languages, and engaging directly with community members.
- **Community Events:** Outreach activities were conducted at nine community partner events, including the Orange County Fair. At the events, staff distributed materials, collected feedback on EAP elements, and informed the public of opportunities to participate in the EAP update process.

These combined strategies ensured that voters received information through multiple communication channels in preferred languages, expanding awareness of opportunities to participate in the EAP update process.

## Summary of public feedback

The public feedback we received covered five priority elements of the EAP.

- **Accessibility Services:** Physical, outreach, and service-related accessibility for all voters.
- **Language Access:** Bilingual staffing, translated materials, and outreach to language minority communities.
- **Security & Contingency Planning:** Strengthening Vote Center security and emergency preparedness.
- **Vote Centers & Ballot Drop Boxes:** Suggestions for location, convenience, safety, and visibility.
- **Outreach & Education:** Strategies to inform and engage voters year-round through various communication channels.

Although outside the scope of the EAP Update process, feedback was also received on topics including voter registration file maintenance, ballot processing, the official canvass, reverting to the polling place model, and Vote-By-Mail ballot signature verification. Public input also reflected a diversity of views regarding the Voter's Choice Act model, with both supportive and critical perspectives represented.

A summary of feedback is detailed below.

<b>Updates to Hours</b>	<ul style="list-style-type: none"> <li>• Feedback included both support for and concerns about changes to Vote Center hours, demonstrating the importance of balancing accessibility with operational efficiency. Since 2020, OCROV has operated Vote Centers from 8 a.m. to 5 p.m. from E-10 to E-4 and from 8 a.m. to 8 p.m. from E-3 to E-1.</li> <li>• Suggestions to shift operating hours later (10 a.m. to 6 p.m., 11 a.m. to 7 p.m., or 12 p.m. to 8 p.m.) to better serve working adults, parents, and students, while others favored opening an hour earlier for the 10 early voting days (7 a.m.) to serve commuters.</li> <li>• Interest in maintaining evening hours until 6 p.m.–8 p.m. during the last three days of early voting.</li> </ul>
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	<ul style="list-style-type: none"> <li>• Proposal for split shifts, open from morning until mid-day, and reopen in the evening to provide flexibility for different voter schedules.</li> <li>• Consistent hours across all early voting days to make voter education easier and reduce confusion.</li> <li>• Align voting hours with surrounding counties to take advantage of shared regional coverage.</li> <li>• Suggestion to have flexible voting hours on the weekends that are different than weekdays.</li> </ul>
<b>Accessibility Services</b>	<ul style="list-style-type: none"> <li>• Continue providing multiple voting methods (RAVBM, curbside, ballot drop boxes, pop-up voting) since they are critical for voters with disabilities, seniors, and those with transportation challenges.</li> <li>• Ensure the physical accessibility of Vote Centers, including more accessible voter parking, well-lit walkways, and reduced walking distances from parking to entrance.</li> <li>• Clearer communication, education, and promotion of available accessibility tools and services.</li> <li>• Prominent placement of signage, curbside voting placement, and ballot marking devices.</li> <li>• Targeted outreach through disability advocacy organizations, assisted living facilities, and senior centers to increase awareness before election periods.</li> <li>• Utilize known tools to reach voters with accessibility needs, like the Pop-Up mobile unit, to increase voting opportunities and host virtual events for voters who are unable to attend in person.</li> </ul>
<b>Language Access</b>	<ul style="list-style-type: none"> <li>• Language access and appropriate bilingual staffing are recognized as key factors in ensuring equal participation, including translated materials.</li> <li>• Expand outreach to parents at K-12 schools, faith-based communities, and cultural centers to reach language minority voters who may not be aware of available language services.</li> </ul>

	<ul style="list-style-type: none"> <li>• Make language services, including video conferencing assistance, more visible at Vote Centers by placing more prominent translated signage.</li> <li>• Clearly label reference ballot binders and have staff wear badges that clearly identify the language they speak.</li> <li>• Simplify translations with less technical language and larger print for older voters.</li> </ul>
<b>Voter Education &amp; Outreach</b>	<ul style="list-style-type: none"> <li>• More robust outreach efforts, both in-person and online, to inform voters about their voting options and build confidence in the election process.</li> <li>• Continue ongoing participation in large community events (fairs, farmers' markets).</li> <li>• Continue partnerships with cultural and community-based organizations that reach underrepresented groups.</li> <li>• Year-round voter outreach rather than limiting education to the election period.</li> <li>• Create clear, simple, and engaging materials explaining ballot tracking, election security, and the step-by-step voting process.</li> <li>• Recommendations for youth-focused outreach using platforms popular with younger voters, balanced with county policy restrictions.</li> </ul>
<b>Security &amp; Contingency Plans</b>	<ul style="list-style-type: none"> <li>• Increase public education regarding ballot chain-of-custody procedures, including how ballots are transported to OCROV nightly.</li> <li>• Consider cameras at all ballot drop boxes to improve voter confidence and safety.</li> <li>• Concerns regarding voter intimidation and electioneering. Recommend additional staff training and coordination with law enforcement.</li> <li>• Emphasized the importance of contingency plans for emergencies or natural disasters that could cause facility closures.</li> </ul>

	<ul style="list-style-type: none"> <li>• Positive feedback regarding OCROV's contingency capabilities, including the ability to deploy the mobile voting unit for emergencies.</li> </ul>
<b>Vote Centers &amp; Ballot Drop Boxes</b>	<ul style="list-style-type: none"> <li>• Place Vote Centers and ballot drop boxes in high-traffic, well-known locations that are close to public transit, such as libraries, community centers, and schools.</li> <li>• Improve wayfinding of Vote Centers and ballot drop boxes by placing prominent signage and better online location maps.</li> <li>• Keep voting locations consistent across elections to reduce confusion.</li> <li>• Improve ballot drop box visibility by promoting their location through community outreach and physical signage.</li> <li>• Reconsider the use of some Vote Centers based on voter experience.</li> </ul>

### 2024 Voter Experience Survey Conducted by the California Institute of Technology (Caltech)

Caltech conducted a voter experience survey regarding the 2024 Presidential General Election. The results of the survey were extensive and will be used as one of the many data points to help inform future decisions made by OCROV. During consultation with the Community Election Working Group before updating the EAP, the OCROV shared some of the results of the voter experience survey with the group. In relation to the EAP, the survey indicated that most voters choose to vote at a Vote Center or ballot drop box near their residence, which was also shared with the public during the workshops when seeking their feedback regarding Vote Center locations and hours.

[The full results of the voter experience survey can be found on the OCROV website.](#)

## Appendix I

### Bilingual CSRs in the 2024 Presidential General Election

#### Chinese

VOTE CENTER	CHINESE Targeted	CHINESE Scheduled
CYPRESS COMMUNITY PARK	1	4
DEERFIELD COMMUNITY CENTER	1	2
HARVARD COMMUNITY CENTER	1	1
IRVINE CIVIC CENTER	1	1
IRVINE VALLEY COLLEGE - STUDENT SERVICES CENTER, 2ND FLOOR	1	1
LAGUNA WOODS CITY HALL	1	1
NORTHWOOD COMMUNITY CENTER	1	1
<b>Total</b>	<b>7</b>	<b>11</b>

#### Korean

VOTE CENTER	KOREAN Targeted	KOREAN Scheduled
AMERICAN RED CROSS BUILDING	1	1
BUENA PARK COMMUNITY CENTER	1	1
BUENA PARK LIBRARY DISTRICT, SECOND FLOOR	1	1
COURTYARD CENTER	1	1
CYPRESS COLLEGE, BLDG 18, SCHOOL OF CONT. ED.	1	1
CYPRESS COMMUNITY CENTER	1	1
CYPRESS COMMUNITY PARK	1	1
DEERFIELD COMMUNITY CENTER	1	2
DIMOND & SHANNON MORTUARY	1	1
FULLERTON COLLEGE, ROOM 844 CLASSIFIED LOUNGE	1	1
FULLERTON JOINT UNION HIGH SCHOOL DISTRICT	1	1
FULLERTON PUBLIC LIBRARY	1	1
GARDEN GROVE HOST LIONS CLUB	1	1
HARVARD COMMUNITY CENTER	1	1
IRVINE VALLEY COLLEGE - STUDENT SERVICES CENTER, 2ND FLOOR	1	1
LA PALMA COMMUNITY CENTER	1	1
LAGUNA WOODS CITY HALL	1	1
LIVING SPRING CHURCH	1	1
MOULTON PLAZA, SUITE F	1	1

NORTHWOOD COMMUNITY CENTER	1	1
PUBLIC WORKS MAINTENANCE YARD	1	1
ST. ANDREWS EPISCOPAL CHURCH	1	1
ST. PAUL LUTHERAN CHURCH	1	1
WEST ANAHEIM YOUTH CENTER	1	1
<b>Total</b>	<b>24</b>	<b>25</b>

## Spanish

VOTE CENTER	SPANISH Targeted	SPANISH Scheduled
ALBERT D. SALGADO COMMUNITY CENTER	2	2
ANAHEIM ELEMENTARY SCHOOL DISTRICT	2	3
ANAHEIM FIRST CHRISTIAN CHURCH	2	2
ANAHEIM UNION HIGH SCHOOL DISTRICT	2	2
ANNUNCIATION BYZANTINE CATHOLIC CHURCH	2	2
BROOKHURST COMMUNITY CENTER	1	1
BUENA PARK COMMUNITY CENTER	1	3
BUENA PARK LIBRARY DISTRICT, SECOND FLOOR	1	1
CENTENNIAL EDUCATION CENTER	2	2
CHAPMAN UNIVERSITY - ARGYROS FORUM	1	1
CITY CHURCH	2	2
CLIFTON C. MILLER COMMUNITY CENTER	1	1
COLUMBUS TUSTIN ACTIVITY CENTER	1	1
COSTA MESA SENIOR CENTER	1	1
COURTYARD CENTER	1	2
DELHI CENTER	2	2
DIMOND & SHANNON MORTUARY	1	1
DOWNTOWN ANAHEIM YOUTH CENTER	2	2
EL CAMINO REAL PARK	1	3
EL MODENA BRANCH LIBRARY	1	1
EL SALVADOR COMMUNITY CENTER	2	2
EL TORO BRANCH LIBRARY	1	3
EL TORO WATER DISTRICT	1	1
GARDEN GROVE HOST LIONS CLUB	1	2
GARDEN GROVE SPORTS AND RECREATION CENTER	1	2
HCA - PUBLIC HEALTH LEARNING CENTER	2	2
JEROME CENTER	2	3
KEY CAMPUS	1	1
KILLEFER PARK RECREATION CENTER	1	2
LA HABRA CITY SCHOOL DISTRICT	1	2

LA HABRA COMMUNITY CENTER	1	1
LA HABRA UNITED METHODIST CHURCH	1	3
LA SALA AUDITORIUM	1	1
LAGUNA HILLS COMMUNITY CENTER	1	1
LATINO HEALTH ACCESS	2	2
LIVING SPRING CHURCH	1	2
MCFADDEN INSTITUTE OF TECHNOLOGY	2	2
MIRIAM WARNE COMMUNITY BUILDING	1	1
MURDY COMMUNITY CENTER	1	2
ORANGE COUNTY FIRST ASSEMBLY OF GOD	1	1
ORANGE COUNTY ISLAMIC FOUNDATION (OCIF)	1	2
ORANGE COUNTY MUSICIANS UNION	2	2
ORANGE COUNTY REGISTRAR OF VOTERS	2	3
ORANGE PUBLIC LIBRARY	1	2
OUR REDEEMER CHURCH	1	1
PONDEROSA PARK FAMILY RESOURCE CENTER	1	2
PUBLIC WORKS MAINTENANCE YARD	1	1
ROOSEVELT-WALKER COMMUNITY CENTER	2	2
SADDLEBACK VALLEY UNIFIED SCHOOL DISTRICT	1	2
SAVANNA SCHOOL DISTRICT	1	2
SECOND BAPTIST CHURCH	1	1
SOUTH COAST CHRISTIAN CHURCH	1	1
SPORTS CENTER AT GRIJALVA PARK	1	2
ST. ANTHONY MARY CLARET CATHOLIC CHURCH	2	2
STANTON CENTRAL PARK	1	1
SUAVECITO POMADE HQ	2	2
TAFT AVENUE COMMUNITY CHURCH	1	1
THE ISLAMIC SOCIETY OF ORANGE COUNTY	1	1
WEST ANAHEIM YOUTH CENTER	1	1
WEST COAST ISLAMIC SOCIETY	1	1
WEST HAVEN PARK	2	2
WILLMORE ELEM. SCHOOL-LEARNING EXCHANGE BLDG	1	2
<b>Total</b>	<b>82</b>	<b>107</b>

## Vietnamese

VOTE CENTER	VIETNAMESE Targeted	VIETNAMESE Scheduled
ALBERT D. SALGADO COMMUNITY CENTER	2	2
ANAHEIM UNION HIGH SCHOOL DISTRICT	1	2
ANNUNCIATION BYZANTINE CATHOLIC CHURCH	1	1



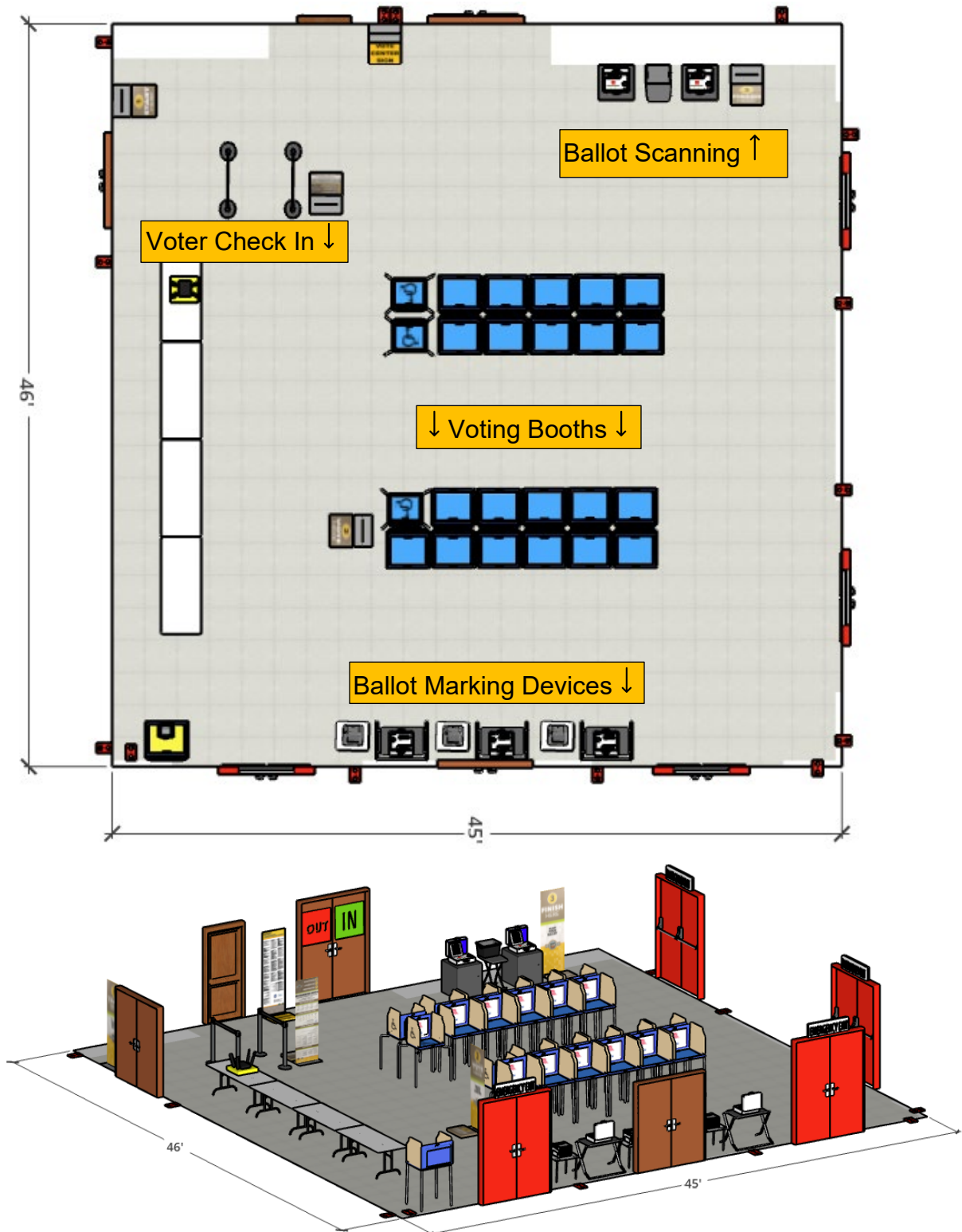
CENTENNIAL EDUCATION CENTER	1	3
COURTYARD CENTER	2	2
CTS CEMENT MANUFACTURING CORPORATION	1	1
DIMOND & SHANNON MORTUARY	2	2
EL SALVADOR COMMUNITY CENTER	1	1
FOUNTAIN VALLEY RECREATION CENTER	2	2
FOUNTAIN VALLEY SCHOOL DISTRICT, 2ND FLOOR	1	2
FREEDOM HALL AT MILE SQUARE PARK	2	4
GARDEN GROVE HOST LIONS CLUB	2	2
GARDEN GROVE SPORTS AND RECREATION CENTER	2	3
JEROME CENTER	1	1
KEY CAMPUS	2	2
LIVING SPRING CHURCH	2	2
MCFADDEN INSTITUTE OF TECHNOLOGY	1	1
MIDWAY CITY COMMUNITY CENTER	2	2
MIRIAM WARNE COMMUNITY BUILDING	2	2
MURDY COMMUNITY CENTER	1	1
OUR REDEEMER CHURCH	2	2
PONDEROSA PARK FAMILY RESOURCE CENTER	1	1
SAVANNA SCHOOL DISTRICT	1	1
SECOND BAPTIST CHURCH	2	2
ST. ANTHONY MARY CLARET CATHOLIC CHURCH	1	1
STANTON CENTRAL PARK	2	2
STANTON COMMUNITY CENTER AT CITY HALL	1	1
SUAVECITO POMADE HQ	1	1
THE CENTER AT FOUNDERS VILLAGE	1	2
THE CONNECTION CHURCH	1	2
THE ISLAMIC SOCIETY OF ORANGE COUNTY	2	2
WEST ANAHEIM YOUTH CENTER	1	1
WEST COAST ISLAMIC SOCIETY	2	2
WEST HAVEN PARK	2	2
WESTMINSTER BRANCH LIBRARY	2	2
WESTMINSTER COMMUNITY SERVICES BUILDING	2	3
WILLMORE ELEM. SCHOOL-LEARNING EXCHANGE BLDG	2	2
<b>Total</b>	<b>57</b>	<b>67</b>

## Vote Centers with bilingual CSRs in languages defined by Elections Code Section 14201

VOTE CENTER	LANGUAGE
CENTENNIAL EDUCATION CENTER	Farsi
FOOTHILL RANCH LIBRARY	Farsi
DEERFIELD COMMUNITY CENTER	Gujarati
CANYON HILLS PRESBYTERIAN	Hindi
CHRIST OUR REDEEMER A.M.E. CHURCH	Hindi
IRVINE VALLEY COLLEGE - STUDENT SERVICES CENTER, 2ND FLOOR	Hindi
OASIS SENIOR CENTER	Hindi
ORANGE COUNTY MUSICIANS UNION	Hindi
CHRIST OUR REDEEMER A.M.E. CHURCH	Japanese
KEY CAMPUS	Japanese
ORANGE PUBLIC LIBRARY	Japanese
SUAVECITO POMADE HQ	Japanese
FIRST CHURCH OF CHRIST, SCIENTIST	Japanese
FOUNTAIN VALLEY RECREATION CENTER	Japanese
ANAHEIM FIRST CHRISTIAN CHURCH	Tagalog
CITY GYM AND POOL	Tagalog
FOOTHILL RANCH LIBRARY	Tagalog
LOS ALAMITOS UNIFIED SCHOOL DISTRICT	Tagalog
MISSION VIEJO CHURCH OF CHRIST	Tagalog
ORANGE COUNTY MUSICIANS UNION	Tagalog
STANTON CENTRAL PARK	Tagalog

## Appendix J

### Vote Center Layout (Example)



## Appendix K

### Elections Code Reference

#### §303.3

“RAVBM system” means a mechanical, electromechanical, or electronic system and its software that is used for the sole purpose of marking an electronic Vote-By-Mail ballot for a voter who shall print the paper cast vote record to be submitted to the elections official. A RAVBM system shall not be connected to a voting system at any time.

#### §2550(b)

An electronic poll book shall not be used unless it has been certified by the Secretary of State.

#### §3016.7

The county elections official shall permit any voter to cast a ballot using a certified RAVBM system, regardless of whether the voter is a voter with disabilities or a military or overseas voter.

#### §4005(a)(1)(a)

At least two ballot dropoff locations are provided within the jurisdiction where the election is held or the number of ballot dropoff locations are fixed in a manner so that there is at least one ballot dropoff location provided for every 15,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election, whichever results in more ballot dropoff locations. For purposes of this subparagraph, a vote center that includes an exterior ballot drop box counts only as a single ballot dropoff location. Ballot dropoff locations shall comply with the regulations adopted pursuant to subdivision (b) of Section 3025.

#### §4005(a)(1)(B)

A ballot dropoff location provided for under this section consists of a secure, accessible, and locked ballot box located as near as possible to established public transportation routes and that is able to receive voted ballots. All ballot dropoff locations shall be open at least during regular business hours beginning not less than 28 days before the day of the election, and on the day of the election. At least one ballot dropoff location shall be an accessible, secured, exterior drop box that is available for a minimum of 12 hours per day including regular business hours.

#### §4005(a)(2)(A)(v)

Vote a regular, provisional, or replacement ballot using accessible voting equipment that provides for a private and independent voting experience.

#### §4005(a)(2)(B)

Each vote center shall have at least three voting machines that are accessible to voters with disabilities.

#### §4005(a)(3)

On the day of the election, from 7 a.m. to 8 p.m., inclusive, and on each of the three days before the election, for a minimum of eight hours per day, at least one vote center is provided for every 10,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election. At least 90 percent of the number of vote centers required by this subparagraph shall be open for all four days during the required times. Up to 10 percent of the number of vote centers required by this subparagraph may be open for less than four days if at least one vote center is provided for every 10,000 registered voters on each day.

#### §4005(a)(3)(A)

On the day of the election, from 7 a.m. to 8 p.m., inclusive, and on each of the three days before the election, for a minimum of eight hours per day, at least one vote center is provided for every 10,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election. At least 90 percent of the number of vote centers required by this subparagraph shall be open for all four days during the required times. Up to 10 percent of the number of vote centers required by this subparagraph may be open for less than four days if at least one vote center is provided for every 10,000 registered voters on each day.

#### §4005(a)(4)

Beginning 10 days before the day of the election and continuing daily up to and including the fourth day before the election, for a minimum of eight hours per day, at least one vote center is provided for every 50,000 registered voters within the jurisdiction where the election is held, as determined on the 88th day before the day of the election.

#### §4005(a)(4)(A)

Beginning 10 days before the day of the election and continuing daily up to and including the fourth day before the election, for a minimum of eight hours per day, at least one vote center is provided for every 50,000 registered voters within the

jurisdiction where the election is held, as determined on the 88th day before the day of the election.

#### §4005(a)(4)(D)

The vote centers provided under this section are equitably distributed across the county so as to afford maximally convenient options for voters and are established at accessible locations as near as possible to established public transportation routes. The vote centers shall be equipped with voting units or systems that are accessible to individuals with disabilities and that provide the same opportunity for access and participation as is provided to voters who are not disabled, including the ability to vote privately and independently in accordance with Sections 12280 and 19240.

#### §4005(a)(6)(B)(i)

If a vote center is located in, or adjacent to, a precinct, census tract, or other defined geographical subsection required to establish language requirements under subdivision (c) of Section 12303 or Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.), or if it is identified as needing language assistance through the public input process described in clause (ii), the county elections official shall ensure that the vote center is staffed by election board members who speak the required language. If the county elections official is unable to recruit election board members who speak the required language, alternative methods of effective language assistance shall be provided by the county elections official.

#### §4005(a)(8)(B)(ii)

A list of the ballot dropoff locations and vote centers established pursuant to this section, including the dates and hours they are open. The list shall also be posted on the internet website of the county elections official in a format that is accessible for people with disabilities pursuant to Section 11135 of the Government Code.

#### §4005(a)(9)(A)

The county elections official establishes a language accessibility advisory committee that is comprised of representatives of language minority communities. The committee shall be established and hold its first meeting before the public meeting required by clause (i) of subparagraph (A) of paragraph (10).

#### §4005(a)(10)(B)

The county elections official, when developing the draft plan for the administration of elections conducted pursuant to this section, considers, at a

minimum, all of the following:

- (i) Vote center and ballot dropoff location proximity to public transportation.
- (ii) Vote center and ballot dropoff location proximity to communities with historically low Vote-By-Mail usage.
- (iii) Vote center and ballot dropoff location proximity to population centers.
- (iv) Vote center and ballot dropoff location proximity to language minority communities.
- (v) Vote center and ballot dropoff location proximity to voters with disabilities.
- (vi) Vote center and ballot dropoff location proximity to communities with low rates of household vehicle ownership.
- (vii) Vote center and ballot dropoff location proximity to low-income communities.
- (viii) Vote center and ballot dropoff location proximity to communities of eligible voters who are not registered to vote and may need access to same day voter registration.
- (ix) Vote center and ballot dropoff location proximity to geographically isolated populations, including Native American reservations.
- (x) Access to accessible and free parking at vote centers and ballot dropoff locations.
- (xi) The distance and time a voter must travel by car or public transportation to a vote center and ballot dropoff location.
- (xii) The need for alternate methods for voters with disabilities for whom Vote-By-Mail ballots are not accessible to cast a ballot.
- (xiii) Traffic patterns near vote centers and ballot dropoff locations.
- (xiv) The need for mobile vote centers in addition to the number of vote centers established pursuant to this section.
- (xv) Vote center location on a public or private university or college campus.

#### §4005(a)(10)(I)(i)

(I) The plan for the administration of elections conducted pursuant to this section, includes all of the following:

(i) A voter education and outreach plan that is approved by the Secretary of State and that includes all of the following:

(I) A description of how the county elections official will use the media, including social media, newspapers, radio, and television that serve language minority communities for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline.

(II) A description of how the county elections official will use the media, including social media, newspapers, radio, and television for purposes of informing voters of the availability of a Vote-By-Mail ballot in an accessible format and the process for requesting such a ballot.

(III) A description of how the county elections official will have a community presence to educate voters regarding the provisions of this section.

(IV) A description of the accessible information that will be publicly available on the accessible internet website of the county elections official.

(V) A description of the method used by the county elections official to identify language minority voters.

(VI) A description of how the county elections official will educate and communicate the provisions of this section to the public, including:

(ia) Communities for which the county is required to provide voting materials and assistance in a language other than English under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.). The county elections official shall hold at least one bilingual voter education workshop for each language in which the county is required to provide voting materials and assistance in a language other than English under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

(ib) The disability community, including organizations and individuals that advocate on behalf of, or provide services to, individuals with disabilities. The county elections official shall hold at least one voter education workshop to



increase accessibility and participation of eligible voters with disabilities.

(VII) A description of how the county will spend the necessary resources on voter education and outreach to ensure that voters are fully informed about the election. This description shall include information about the amount of money the county plans to spend on voter education and outreach activities under the plan, and how that compares to the amount of money spent on voter education and outreach in recent similar elections in the same jurisdiction.

(VIII) At least one public service announcement in the media, including newspapers, radio, and television, that serve English-speaking citizens for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline. Outreach made under this subclause shall include access for voters who are deaf or hard of hearing and voters who are blind or visually impaired.

(IX) At least one public service announcement in the media, including newspapers, radio, and television, that serve non-English-speaking citizens for each language in which the county is required to provide voting materials and assistance under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.) for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline.

(X) At least two direct contacts with voters for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline. The two direct contacts are in addition to any other required contacts, including, but not limited to, sample ballots and the delivery of Vote-By-Mail ballots.

(ia) After the first six statewide elections conducted pursuant to this section, a county elections official may make one direct contact if the county elections official does both of the following:

(Ia) Revises the plan for the administration of elections pursuant to subparagraph (G) to explain how at least half of the funds saved from not making a second direct contact will be used on targeted outreach to historically underrepresented voters.

(Ib) Spends at least half of the funds saved from not making a second direct contact on targeted outreach to historically underrepresented voters.

(ib) If direct contact is made by mail, the county elections official must mail at least one copy of each direct contact to voters with the same surname and postal

address, in each language requested.

(ic) At least one direct contact shall be made with voters during an election that is conducted either in a jurisdiction with fewer than 30,000 registered voters or conducted pursuant to subdivision (b) within 30 days of a regularly scheduled statewide election.

(id) Notwithstanding sub-subclause (ia), a county elections official shall make at least two direct contacts with a voter for the first six statewide elections that the voter is registered to vote in the county.

#### §4005(a)(10)(I)(i)(I)

A description of how the county elections official will use the media, including social media, newspapers, radio, and television that serve language minority communities for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline.

#### §4005(a)(10)(I)(i)(II)

A description of how the county elections official will use the media, including social media, newspapers, radio, and television for purposes of informing voters of the availability of a Vote-By-Mail ballot in an accessible format and the process for requesting such a ballot.

#### §4005(a)(10)(I)(i)(III)

A description of how the county elections official will have a community presence to educate voters regarding the provisions of this section.

#### §4005(a)(10)(I)(i)(VI)(ia)

Communities for which the county is required to provide voting materials and assistance in a language other than English under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.). The county elections official shall hold at least one bilingual voter education workshop for each language in which the county is required to provide voting materials and assistance in a language other than English under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

#### §4005(a)(10)(I)(i)(VI)(ib)

The disability community, including organizations and individuals that advocate on behalf of, or provide services to, individuals with disabilities. The county elections official shall hold at least one voter education workshop to increase accessibility and participation of eligible voters with disabilities.

#### §4005(a)(10)(I)(i)(VII)

A description of how the county will spend the necessary resources on voter education and outreach to ensure that voters are fully informed about the election. This description shall include information about the amount of money the county plans to spend on voter education and outreach activities under the plan, and how that compares to the amount of money spent on voter education and outreach in recent similar elections in the same jurisdiction.

#### §4005(a)(10)(I)(i)(VIII)

At least one public service announcement in the media, including newspapers, radio, and television, that serve English-speaking citizens for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline. Outreach made under this subclause shall include access for voters who are deaf or hard of hearing and voters who are blind or visually impaired.

#### §4005(a)(10)(I)(i)(IX)

At least one public service announcement in the media, including newspapers, radio, and television, that serve non-English-speaking citizens for each language in which the county is required to provide voting materials and assistance under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.) for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline.

#### §4005(a)(10)(I)(i)(X)

At least two direct contacts with voters for purposes of informing voters of the upcoming election and promoting the toll-free voter assistance hotline. The two direct contacts are in addition to any other required contacts, including, but not limited to, sample ballots and the delivery of Vote-By-Mail ballots.

#### §4005(a)(10)(I)(ii)

A description of how a voter with disabilities may request and receive a blank Vote-By-Mail ballot and, if a replacement ballot is necessary, a blank replacement ballot that a voter with disabilities can mark privately and independently.

#### §4005(a)(10)(I)(iii)

A description of how the county elections official will address significant disparities in voter accessibility and participation identified in the report required by subdivision (g).

#### §4005(a)(10)(I)(iv)

A description of the methods and standards that the county elections official will use to ensure the security of voting conducted at vote centers.

#### §4005(a)(10)(I)(v)

Information about estimated short-term and long-term costs and savings from conducting elections pursuant to this section as compared to recent similar elections in the same jurisdiction that were not conducted pursuant to this section.

#### §4005(a)(10)(I)(vi)

To the extent available at the time of publication, information on all of the following:

- (I) The total number of vote centers to be established.
- (II) The total number of ballot dropoff locations to be established.
- (III) The location of each vote center.
- (IV) The location of each ballot dropoff location and whether it is inside or outside.
- (V) A map of the locations of each vote center and ballot dropoff location.
- (VI) The hours of operation for each vote center.
- (VII) The hours of operation for each ballot dropoff location.
- (VIII) The security and contingency plans that would be implemented by the county elections official to do both of the following:
  - (ia) Prevent a disruption of the vote center process.
  - (ib) Ensure that the election is properly conducted if a disruption occurs.
- (IX) The number of election board members and the number of bilingual election board members and the languages spoken.
- (X) The services provided to voters with disabilities, including, but not limited to, the type and number of accessible voting machines and reasonable modifications at each vote center.

(XI) The design, layout, and placement of equipment inside each vote center that protects each voter's right to cast a private and independent ballot.

#### §4005(a)(10)(I)(vi)(VIII)

The security and contingency plans that would be implemented by the county elections official to do both of the following:

(ia) Prevent a disruption of the vote center process.

(ib) Ensure that the election is properly conducted if a disruption occurs.

#### §4005(a)(10)(I)(vi)(IX)

The number of election board members and the number of bilingual election board members and the languages spoken.

#### §4005(a)(10)(I)(vii)

A toll-free voter assistance hotline that is accessible to voters who are deaf or hard of hearing, and that is maintained by the county elections official that is operational no later than 29 days before the day of the election until 5 p.m. on the day after the election. The toll-free voter assistance hotline shall provide assistance to voters in all languages in which the county is required to provide voting materials and assistance under subdivision (a) of Section 14201 and the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.).

#### §4005(b)(2)

On the day of the election, from 7 a.m. to 8 p.m., inclusive, at least one vote center is provided for every 30,000 registered voters. If the jurisdiction is not wholly contained within the county, the county elections official shall make a reasonable effort to establish a vote center within the jurisdiction where the special election is held.

#### §4005(b)(3)

Not less than 10 days before the day of the election, for a minimum of eight hours per day, at least one vote center is provided for every 60,000 registered voters. If the jurisdiction is not wholly contained within the county, the county elections official shall make a reasonable effort to establish a vote center within the jurisdiction where the special election is held.

#### §4005(g)(1)(A)

Within six months of each election conducted pursuant to this section, the Secretary of State shall submit a final report to the Legislature on all of the

following information by categories of race, ethnicity, language preference, age, gender, disability, permanent Vote-By-Mail status, historical polling place voters, political party affiliation, and language minorities as it relates to the languages required under subdivision (a) of Section 14201 and Section 203 of the federal Voting Rights Act of 1965 (52 U.S.C. Sec. 10101 et seq.):

- (i) Voter turnout.
- (ii) Voter registration.
- (iii) Ballot rejection rates.
- (iv) Reasons for ballot rejection.
- (v) Provisional ballot use.
- (vi) Accessible Vote-By-Mail ballot use.
- (vii) The number of votes cast at each vote center.
- (viii) The number of ballots returned at ballot dropoff locations.
- (ix) The number of ballots returned by mail.
- (x) The number of persons who registered to vote at a vote center.
- (xi) Instances of voter fraud.
- (xii) Any other problems that became known to the county elections official or the Secretary of State during the election or canvass.

## §12280

When designating polling places, the elections official shall undertake necessary measures in the locating of polling places to ensure that polling places meet the guidelines promulgated by the Secretary of State for accessibility by the physically handicapped.

## §12303(b)

It is the intent of the Legislature that non-English-speaking citizens, like all other citizens, should be encouraged to vote. Therefore, appropriate efforts should be made to minimize obstacles to non-English-speaking citizens voting without assistance.

## §14282(d)

(1) A voter with a disability may appear outside the polling place and vote a regular ballot. The person may vote the ballot in a place that is as near as possible to the polling place and that is accessible to people with disabilities. A precinct board member shall take a regular ballot or ballot marking device to that person, qualify that person to vote, and return the voted ballot to the polling place.

(2) A precinct board member may satisfy paragraph (1) by only bringing a regular ballot outside to the voter if the county does not have the capability to bring the ballot marking device outside of the polling place.

(3) Signage shall be posted outside the polling place and adjacent to the area where the voter may appear to vote indicating that the option is available for a voter with a disability to vote there. The polling place shall establish a method for a voter with a disability to contact a precinct board member in order to vote outside the polling place, such as a posted phone number, doorbell device, or the stationing of a precinct board member outside the polling place.

## §15000

No later than seven days prior to any election conducted pursuant to this code, the elections official shall conduct a test or series of tests to ensure that every device used to tabulate ballots accurately records each vote. The exact methods employed in this test shall conform to the voting procedures for the specific voting systems, as adopted by the Secretary of State.

## §19200

The Secretary of State shall not approve any voting system, or part of a voting system, unless it fulfills the requirements of this code and the regulations of the Secretary of State.

## §19207

The governing board may adopt for use at elections any kind of voting system, any combination of voting systems, or any combination of a voting system and paper ballots, provided that the voting system or systems involved have been certified or conditionally approved by the Secretary of State or specifically authorized by law pursuant to Section 19209.